

Community Health Needs Assessment

Conducted and Prepared by
Jefferson Hospital Association, Inc., d/b/a Jefferson Regional Medical Center
Adopted and Published 10/25/2012

Jefferson Hospital Association, Inc., d/b/a Jefferson Regional Medical Center (JRMCM) is a 501(c)(3) organization and sole community hospital located at 1600 West 40th, Pine Bluff, Arkansas. JRMCM's primary purpose is to provide healthcare to the citizens of Southeast Arkansas and is the only general acute care hospital in Jefferson County. It is licensed for 471 acute care beds and currently operates 371 beds.

Mission Jefferson Regional Medical Center is committed to providing measurable quality health services in a caring environment, which fulfill the needs of our patients, physicians, employers, employees and community.

Vision Jefferson Regional Medical Center will be widely recognized as the health care leader and referral center of choice for South Arkansas by providing quality health care services in a cost effective manner.

Values Jefferson Regional Medical Center is a community-owned, not-for-profit health care provider, dedicated to excellence in care. These core values **STEER** and provide direction to the organization in achieving our mission. Each value is equally important in this effort: **S**tewardship, **T**rust, **E**thics, **E**xcellence, **R**espect.

A fifteen (15) member Board of Directors governs JRMCM. All board members are residents of Jefferson County. It has a medical staff comprised of approximately 140 physicians and family practice residents.

JRMCM has approximately 12,000 inpatient admissions, 61,000 patient days, 55,000 emergency department visits, and 66,000 outpatient visits annually. In FY11, JRMCM provided the following charity and uncompensated care: Charges – \$115,449,256; Costs – \$28,387,357; and Patient Encounters – 89,100. JRMCM's patient revenues are derived from the following third party payor classifications: Medicare patients – 51%; Medicaid patients – 13%; Blue Cross patients – 13%; Other Insured patients –13%; and Uninsured patients – 10%.

JRMCM is accredited by The Joint Commission. JRMCM's Acute Inpatient Rehabilitation Unit is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and is also accredited by CARF as a Stroke Specialty Program.

JRMCM publishes an annual report to the community every two years where it outlines its governance, community benefits, financial report, and significant accomplishments. For more information regarding any of these areas please visit: <http://www.jrmc.org/annualreport>

CHNA Process Overview

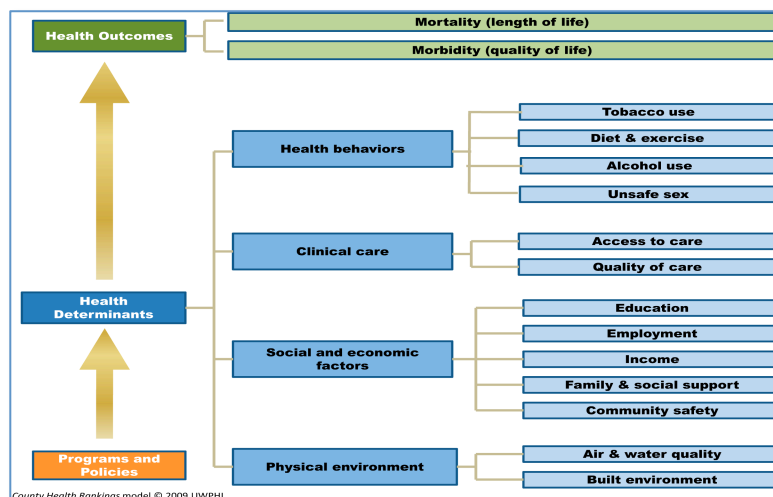
Beginning in late 2011 and concluding in 2012, JRMC conducted a long-range strategic planning process, and as a part of this endeavor, completed a community health needs assessment (CHNA). Likewise, in accordance with newly established IRS guidelines, as a 501(c)(3) organization and in order to comply with certain tax exemption qualification requirements, JRMC is required to complete, publish (make widely available), and implement strategies from a CHNA. [The CHNA requirements are among several new requirements that apply to section 501(c)(3) hospital organizations under section 501(r), which was added to the Code by section 9007(a) of the Patient Protection and Affordable Care Act (“Affordable Care Act”), Pub. L. No. 111-148, 124 Stat. 119, enacted March 23, 2010. IRS Notice 2011-52 described specific provisions related to the CHNA requirements that the Treasury Department and the Internal Revenue Service anticipate will be included in regulations to be proposed under section 501(r).] JRMC has attempted to meet all requirements. In the event any requirement has not been met due to oversight, JRMC reserves the right to modify and update this CHNA report in order to fully comply with all requirements.

A number of processes, methods, and data/information sources were utilized by JRMC in conducting its strategic planning and CHNA. The listing below, as well as the information provided in Exhibit A, is intended to provide a general description of many, but not necessarily all, of the processes, methods, sources of data and information, and analyses used. Where possible, potential gaps have been identified and referenced in the body of the report.

- JRMC engaged the Center for Business and Economic Research, Sam M. Walton College of Business, University of Arkansas, to conduct a socioeconomic assessment and study of Southeast Arkansas for the purpose of strategic planning and community assessment. A formal presentation and report was provided to JRMC’s management and governing Board. The Center was engaged to conduct the study because of its expertise in compiling and disseminating economic and demographic data on Arkansas and its geographic subdivisions, making population and economic growth projections for counties and areas within the state of Arkansas, and conducting research and providing analysis that supports economic development efforts in Arkansas. In its report, many qualities, characteristics, health, and socioeconomic factors about Southeast Arkansas were provided. Many relevant elements from the report have been included in this CHNA. As part of its process, University of Arkansas officials conducted focus groups with a variety of stakeholders to properly synthesize their quantitative data. The individuals invited to participate are listed under the Community Input section below. Selected portions of this report were provided to focus group participants prior to their participation in JRMC sponsored group meetings.
- With the assistance of the Arkansas Department of Health, JRMC acquired a database from the Healthcare Cost and Utilization Project (HCUP). HCUP is made possible by a Federal-State-Industry partnership sponsored by the Agency for Healthcare Research and Quality (AHRQ). For more information about HCUP, visit www.hcup-us.ahrq.gov/. This database allowed JRMC to analyze and determine certain access, utilization, and quality patterns and indicators. This information was carefully studied and analyzed to determine healthcare services (particularly specialty services) not available in Southeast Arkansas and for which residents of Southeast Arkansas were having to travel lengthy distances to acquire. Selected portions of this report were provided to focus group participants prior to their participation in JRMC sponsored group meetings.
- JRMC requested and acquired a limited data set from the Centers for Medicare and Medicaid Services (CMS), frequently known and referred to as MEDPAR. Like the HCUPs data sets above, this information was studied and analyzed to determine uniqueness in the elderly population, not otherwise identifiable in the HCUPs dataset.

- JRMC researched and gathered information on all of the healthcare resources available throughout Southeast Arkansas. Due to the length of this listing, all is not included in this document but is available through the following link: www.jrmc.org/searkresourcelisting
- Special attention was given to the availability of primary care and specialty physicians in JRMC's primary and secondary service area. A comprehensive listing of physicians practicing in Southeast Arkansas was gathered. Using certain quantitative methods, the demand for physicians was computed based on current and projected populations for JRMC's primary and secondary service. An analysis of demand versus supply resulted in the identification of certain projected physician needs throughout Southeast Arkansas for 2012, 2015 and 2020. Selected portions of this report were provided to focus group participants prior to their participation in JRMC sponsored group meetings.
- As explained in detail below, input was obtained from various community stakeholders in 2011 and 2012. The collective input from the various groups was documented and included below. Such input was incorporated into JRMC's implementation plans.
- JRMC contacted the Arkansas Department of Health and requested state officials provide JRMC with public health expertise. Quranner Cotledge was appointed by the Arkansas Department of Health to work with JRMC and participate in the focus/task force groups formed by JRMC. Mr. Cotledge has served almost 40 years in various roles for the state of Arkansas with the Department of Health and the Department of Human Services. He became the administrator of the Jefferson County Health Unit in January 2012. Prior to that, Mr. Cotledge's worked for five years as Coordinator of the Southeast Region Hometown Health Program, which covers 14 counties in the Arkansas Delta, focusing on health issues such as premature births and chronic diseases. In addition to the data and information provided by and obtained from the Department of Public Health, Mr. Cotledge participated in group meetings and provided input regarding community health needs and matters.
- As part of its focus/task force group effort, JRMC appointed a coordinating council to oversee the input of the task force groups and to consolidate such input into a set of findings and recommendations.
- And finally, JRMC's Board of Directors received input from all of the sources of information, oversaw the development of the CHNA, and approved an implementation strategy and goals to meet various community health needs.

In determining the appropriate process to follow, JRMC considered the following guide and adopted many of its principles into this CHNA.



Community Input

In 2011, as part of its study/assessment process, officials from the Center for Business and Economic Research, Sam M. Walton College of Business, University of Arkansas, conducted five (5) focus group sessions with a variety of stakeholders. Each group was asked to provide input on economic, health, workforce, environment, education, employment, population, and social issues. Below is a listing of those individuals invited to participate in the five focus groups:

Business Leader Group:

<u>Name</u>	<u>General Information</u>
George Makris	MK Distributors
Chuck Morgan	PBNB
Tommy May	SFNB
Chris Hart	Central Maloney
Ford Trotter	Trotter Ford
Lee Smart	Smart Chevrolet
LouAnn Nisbett	Alliance
Craig Lichty	Evergreen Packaging
Mike Carter	First Arkansas
Mac Bellingrath	AVA
Morris Mayers	Tyson
William Slikker	NCTR
Nan Simmons	Circle N
Bea Cheesman	Receivables Management Corporation
Adam Robinson	Robinson Funeral Home

Community Leader Group:

<u>Name</u>	<u>General Information</u>
Lawrence Davis	Chancellor - UAPB
Frank Anthony	Superintendent, PBSB
Carl Redus	Pine Bluff Mayor
Noel Foster	White Hall Mayor
Mike Holcomb	County Judge
Judy Norton	SEARK College
David Beck	White Hall City Council
Wayne Easterly	Pine Bluff City Council
Barbara Akins	Habitat for Humanity
Robert Thompson	Minister
Linda McNulty	School Administrator
Carolyn Blakely	Retired Educator
Ken Johnson	City of Pine Bluff
Patrick McFadden	Teach America at PBSB
Larnell Davis	Jefferson Comprehensive Care, Administrator

Health Care Consumer Group:

<u>Name</u>	<u>General Information</u>
Will Fox	Small Business Owner
R.J. Lightsey	Minister
Trey Ashcraft	Photographer
Glen Hendrix	Industry
Freddye Pettit	Educator

Andrew Rochelle	Retired Rison School District
Ken Johnson	Waste Water Employee
Sara Lunsford	Graphic Designer
Haley Harper	Real Estate Agent
Nancy Oudin	Community Volunteer
Ava Keen	Small Business Employee
Beverly Wasson	Church Secretary
Sandra Watson	Cancer Advocate
Ronnie Stayton	Arkansas State Trooper
Currin Nichol	Retired Banker
LaTasha Randell	Office Employee
Elise Askew	Arts Center Employee
Wille Thompson	Railroad Retiree

Southeast Arkansas Community Group:

<u>Name</u>	<u>General Information</u>
Eric Maynard	Stuttgart Chamber of Commerce
Mary Beth Frazer	Warren Community Volunteer
Sammye Owen	Dumas Chamber of Commerce
Freddie Black	Lake Village Banker
Michael Payne, MD	Fordyce Medical Practice
David Rainey	Dumas School Administrator
Jim Towers	Star City Nursing Home Admin
Rev. Timothy Jones	Dumas Community Leader
John Schallhorn	Dewitt Mayor
Carolyn Brown	Monticello City Treasurer
Tim Chase	Monticello Dentist
Paul Griffin	Monticello Community Volunteer
Andrew Tolbert	Warren School Admin
Jimmy Hammock	Retired/Arvin Meritor, Inc.
Gaynell Jamison	Monticello Educator
Shalaundra Jones	Dumas Technology Center Director
Lottie Bunn	Dermott School Counselor
Vernon Dollar	Rison City Mayor
Chuck Hooker	Jefferson County Farmer
Keith Neely	County Judge, Bradley County
Ray Vance	Grant County Sheriff
Sally Keffer	Grady Community Organizer/Festival Chair

Physician Group:

<u>Name</u>	<u>General Information</u>
Doug Coleman, MD	Family Practice
Otis Gordon, MD	GI
Michelle Eckert, MD	Surgeon
Jim Workman, MD	Radiology
Ken Lambert, MD	OB/GYN
John Harris, MD	Family Practice
Dennis Jacks, MD	Urology
Toni Middleton, MD	Family Practice
J. Skowronski, MD	Emergency

V. Hightower, MD	Pediatrics
Nauman Yunus, MD	Hospitalist
Ruston Pierce, MD	OB/GYN
G. Roberson, MD	Surgeon
Reid Pierce, MD	OB/GYN
Charles Mabry, MD	Surgeon
Joann Mays, MD	Pediatrics
James Campbell, MD	Nephrology

Other Healthcare Professionals:

<u>Name</u>	<u>General Information</u>
Janair Wright	RN
Lillian Jynes	RN - School of Nursing Instructor
Jennifer Lee	Cytotechnologist - Laboratory
Cheryl Broughton	Pharmacist
Michelle Newton	RN
Celeste Smith	Educator
Cindy Forestiere	RN
Darlene Savage	Coordinator, Monticello Medical
Kelly Justiss	RN
James Mazique	RN
Ivory Donaldson	CT Technologist
James Deshazier	Respiratory Therapist
Shaun Young	RN
Jeff Turner	Director - Laboratory
Thomas Turner	RN
Jeff Wright	Respiratory Therapist
Bessie Lancelin	Social Worker
Savannah Daniels	RN Instructor, UAPB
Steve Hornbeck	Physical Therapist
Anthony Brown	Rehabcare

In 2012, a second round of gaining community input was conducted. In order to gain input from persons who represent the broad interests of the community served by JRMC, four task force groups were formed. Each group was comprised of individuals from within and outside the organization. Individuals from both JRMC's primary and secondary service area were included. Groups included physicians, staff, board members, business leaders, community stakeholders, patients, and general residents. Each task force group met two times during the month of June 2012. In addition to the four groups, individuals from each of the four task force groups who reside in Southeast Arkansas were asked to meet to discuss topics centric exclusively to JRMC's secondary service area. JRMC engaged Angela Brenton, Dean, College of Professional Studies, University of Arkansas at Little Rock, to serve as facilitator/moderator for these groups because of her experience as a management consultant and facilitator, specifically in the area of strategic planning. Dr. Brenton areas of research and teaching are in conflict resolution, organizational culture and change management. She has served on the advisory board of St. Vincent Health System in Little Rock and has previously facilitated strategic planning at the University of Arkansas for Medical Sciences. Coordinating Council was formed which provided oversight for all of the groups. The groups were organized to address the following: community health, hospital services, healthcare systems and networks, medical manpower and technology, and healthcare topics centric to JRMC's secondary service area. Below is a table listing the individuals invited to participate in these groups:

[Unlike the initial set of focus groups conducted by U of A representatives on behalf of JRMC, this second set of groups were provided an informational packet which contained information on healthcare services provided by JRMC and throughout the Southeast Arkansas area including: community health factors, community outreach efforts, medical manpower supply and demand, population projections, healthcare facility conditions, brief information regarding healthcare reform, and other generalized region specific healthcare information.]

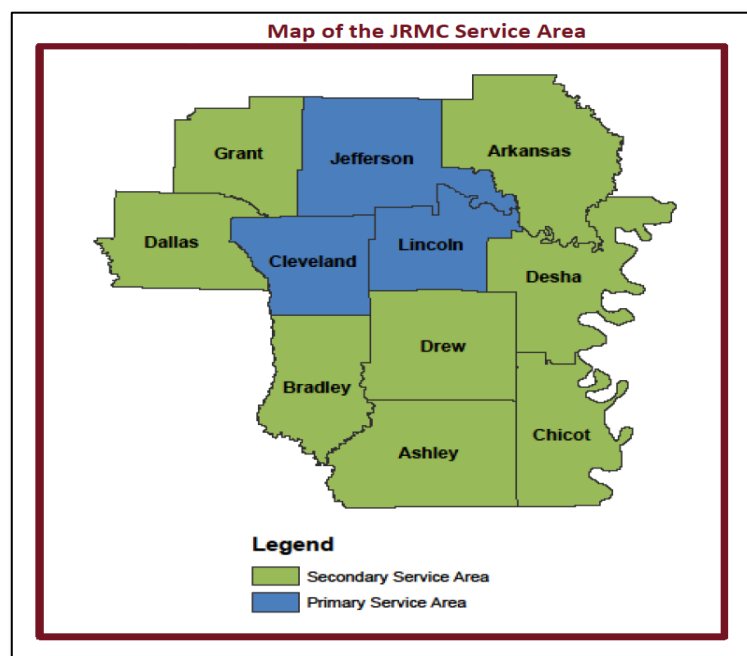
First Name	Last Name	Community Health	Medical Center Services	Healthcare Systems & Networks	Medical Manpower & Technology	SEARK	Coordinating Council	Employer or Occupation	Sex	Race	Approximate Age Group	County
Frank	Anthony			X				Dollarway School District	M	B	50-65	Jefferson
Drew	Atkinson				X			Pine Bluff Sand & Gravel	M	W	50-65	Jefferson
H. Marks	Attwood, MD	X						Physician	M	W	50-65	Jefferson
David	Beck		X					First Arkansas Insurance	M	W	25-50	Jefferson
Freddie	Black		X					Simmons First National Bank	M	W	50-65	Chicot
Carolyn	Blakely				X	X		Retired Educator	F	B	50-65	Jefferson
Jerrel	Boast	X						Retired Educator	M	W	65+	Jefferson
David	Bridgforth			X				Attorney	M	W	25-50	Jefferson
Cheryl	Broughton		X					Pharmacist	F	B	25-50	Jefferson
David	Brown		X				X	Arkansas Mill Supply	M	W	50-65	Jefferson
James	Campbell, MD		X					Physician	M	B	50-65	Jefferson
Marty	Casteel			X				Simmons First National Bank	M	W	50-65	Jefferson
Doug	Coleman, MD	X					X	Physician	M	W	25-50	Jefferson
Quranner "Q"	Cotledge	X	X					Arkansas Department of Health, Public Health	M	B	50-65	Jefferson
Mary	Daggett		X		X			Nursing	F	W	25-50	Jefferson
Michelle	Eckert, MD				X			Physician	F	W	25-50	Jefferson
Linda	Eubank				X			Southeast Arkansas College	F	W	50-65	Jefferson
Cindy	Forestiery		X					Nursing	F	W	50-65	Jefferson
Lee	Forestiery, MD						X	Physician	M	W	50-65	Jefferson
Sue	Frigon, MD				X			Physician	F	W	50-65	Jefferson
O.T.	Gordon, MD	X						Physician	M	B	50-65	Jefferson
Pam	Gouner				X	X		University of Monticello School of Nursing	F	W	50-65	Drew
Donald	Hatchett	X						Entergy Arkansas	M	B	50-65	Jefferson
Louise	Hickman		X		X			Nursing	F	W	25-50	Jefferson
Eugene	Hunt						X	Attorney	M	B	50-65	Jefferson
Lisa	Hunter	X						Simmons First National Bank	F	W	25-50	Jefferson
Bryan	Jackson	X		X				JRMC Administration	M	W	25-50	Jefferson
Andy	Jenkins				X			Information Technology	M	W	25-50	Jefferson
Dr. Calvin	Johnson						X	University of Arkansas at Pine Bluff	M	B	65+	Jefferson
Walter	Johnson		X	X				JRMC Administration	M	W	25-50	Jefferson
Michael	Jones		X			X		Merchants & Farmers Bank	M	W	50-65	Desha
Richard	Justiss, MD			X				Physician	M	W	50-65	Jefferson
Annette	Kline		X				X	Strong Manufacturing	F	W	50-65	Jefferson
Janelle	Lipton			X		X		Community Volunteer	F	W	50-65	Bradley
David	Lupo, MD		X					Physician	M	W	50-65	Jefferson
Charles	Mabry, MD			X				Physician	M	W	50-65	Jefferson
George	Makris			X			X	MK Distributors	M	W	50-65	Jefferson
Michael	Manley				X			University of Arkansas for Medical Sciences	M	W	25-50	Pulaski
Carla	Martin		X					University of Arkansas at Pine Bluff	F	B	25-50	Jefferson
Joann	Mays, MD		X					Physician	F	B	50-65	Jefferson
Mark	McBryde			X				Stephens, Inc.	M	W	50-65	Pulaski
Brian	Miller				X	X		Critical Access Hospital Administrator	M	W	25-50	Dallas
Chuck	Morgan			X				Pine Bluff National Bank	M	W	25-50	Jefferson
Patrick	Neece				X			Information Technology	M	W	25-50	Jefferson
Michelle	Newton				X			Nursing	F	W	25-50	Jefferson
Sammye	Owen					X	X	Dumas Chamber of Commerce	F	W	50-65	Desha
Kathy	Pierce				X			Nursing	F	W	50-65	Jefferson
Reid	Pierce, MD			X				Physician	M	W	50-65	Jefferson
Rebecca	Pittillo	X						Marketing	F	W	25-50	Jefferson
Scott	Pittillo				X			Pine Bluff National Bank	M	W	25-50	Jefferson
Mark	Porter				X			Pharmacist	M	W	25-50	Jefferson
Justin	Rhodes				X			Simmons First National Bank	M	W	25-50	Jefferson
Cliff	Roaf, DDS				X			Dentist	M	B	50-65	Jefferson
Daryl	Scott				X			Human Resources	M	B	50-65	Jefferson
Charlie	Searcy			X		X		Certified Public Accountant	M	W	25-50	Drew
Diane	Tatum			X				Entergy Arkansas	F	B	50-65	Jefferson
Brian	Thomas	X	X					JRMC Administration	M	W	25-50	Jefferson
Ford	Trotter	X						Trotter Auto Group	M	W	25-50	Jefferson
Wesley	Trussell		X					Facilities	M	W	25-50	Jefferson
Thomas	Turner				X			Nursing	M	W	25-50	Jefferson
Sandra	Watson	X						Patient	F	W	50-65	Jefferson
Tom	Watson			X				Baird, Kurtz & Dobson	M	W	50-65	Out of State
Leah	Wright				X			Nursing	F	W	25-50	Jefferson
Nauman	Yunus, MD				X			Physician	M	O	50-65	Jefferson
Patrick	Colclasure			X				Central Moloney	M	W	25-50	Jefferson
Kaylebra	Morehead	X						Southeast Arkansas College	F	B	25-50	Jefferson
John	Harris, MD		X					Physician	M	W	25-50	Jefferson
Eric	Maynard	X				X		Delta Rivers Nature Center	M	W	25-50	Arkansas
Larnell	Davis	X						Jefferson Comprehensive Care (Retired)	M	B	50-65	Jefferson
Tim	Simon, MD			X		X		Physician	M	W	25-50	Drew

Combining the groups conducted by the U of A and the groups formed and conducted by JRMC, over 160 participants were invited and/or participated in the CHNA and strategic planning process. Sixteen different group meetings were held in 2011 and 2012. Input from these groups is provided later in this document.

Service Area Definition:

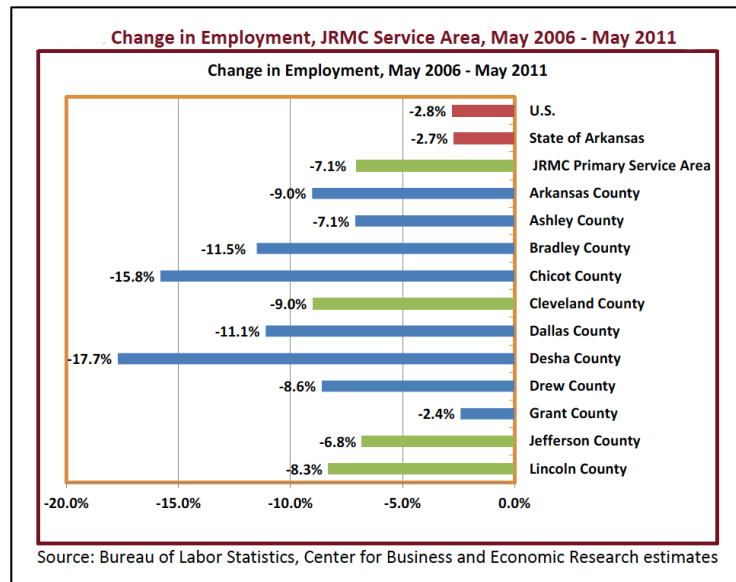
In addition to being the only hospital in Jefferson County, JRMC is the primary general acute care hospital serving Lincoln and Cleveland counties, as there are no other hospitals in these areas. JRMC serves as the regional referral center for an eleven (11) county service area comprised of the following counties in Southeast Arkansas: Jefferson, Cleveland, Lincoln (collectively considered its primary service area); and Arkansas, Ashley, Bradley, Chicot, Dallas, Desha, Drew, and Grant (collectively considered its secondary service area). It is estimated that approximately 65% of JRMC's patients originate from its primary service area with 33% originating from its secondary service area. Throughout its secondary service area, JRMC has established transfer arrangements with all of the critical access hospitals that currently serve these counties. Less than 2% of JRMC's patients originate from outside of its primary and secondary service area.

A graphical depiction of JRMC's service area is provided below.



Service Area Demographics, Socioeconomics, Population Characteristics:

Both JRMC's primary and secondary service areas are significantly poorer than other metropolitan areas in the state and more dependent on the government sector to drive economic activity. For the past five years, JRMC service area counties experienced declines in employment, as did the state and the nation. However, declines in Southeast Arkansas counties were significantly larger than the state and national average declines in percentage terms. Overall, 2,983 jobs were lost in the Pine Bluff MSA/JRMC primary service area from May 2006 to May 2011, resulting in a 7.1 percent decline in employment. Comparing the total number of lost jobs in Southeast Arkansas, Jefferson County had the largest decline (2,270 jobs) in the area during that time period. No other county in the JRMC service area lost more than 1,000 jobs from 2006 to 2011. The below chart shows the percentage of employment lost from 2006 to 2011 in each of the JRMC service area counties.



The lowest per capita personal income was in Lincoln County: \$25,258 or 63.7% of the U.S. average income per capita. Lincoln County was among the bottom 15 counties in the state with the lowest per capita personal incomes. From 2008 to 2009, per capita personal income declined in Cleveland, Desha, and Drew counties, stayed almost unchanged in Arkansas and Bradley counties, and increased in other Southeast Arkansas counties. Residents of most Southeast Arkansas counties have smaller personal incomes than the state average. Personal income in the JRM primary service area has increased mostly due to the increases in personal current transfer receipts from the government. The following table provides information regarding personal income in JRM's service area.

Per Capita Personal Income, JRM Service Area				
Area	Per Capita Personal Income, 2009	County Rank in the State	Percentage of U.S. Per Capita Personal Income	Change in Per Capita Personal Income, 2008 – 2009
Arkansas County	\$39,072	3	98.6%	-0.03%
Ashley County	\$30,962	22	78.1%	2.9%
Bradley County	\$27,254	49	68.8%	0.01%
Chicot County	\$29,865	29	75.4%	1.9%
Cleveland County	\$31,826	10	80.3%	-1.5%
Dallas County	\$31,369	17	79.1%	4.3%
Desha County	\$29,517	30	74.5%	-1.2%
Drew County	\$28,761	37	72.6%	-0.3%
Grant County	\$31,005	20	78.2%	0.4%
Jefferson County	\$30,034	27	75.8%	2.3%
Lincoln County	\$25,258	63	63.7%	1.3%
Pine Bluff MSA/ JRM Primary Service Area	\$29,541	--	74.5%	1.8%
State of Arkansas	\$32,315	--	81.5%	-0.9%
U.S.	\$39,635	--	100.0%	-2.6%

Source: Bureau of Economic Analysis; U.S. Census Bureau; Center for Business and Economic Research estimates

The percentage of people in poverty in the JRM service area is generally larger than the state and national averages. In 2010, according to the U.S. Census Bureau, the percentage of people in poverty is largest in Chicot County, followed by Lincoln, Bradley, Desha, and Jefferson counties. From 1999 to 2009, the number of people in poverty increased by 14.7 percent in Jefferson County. The following table provides estimates of poverty by county within the JRM service area.

Area	Number of People in Poverty, 2009	Percent of People in Poverty, 2009	Change in the Number of People in Poverty, 1999 – 2009
Arkansas County	3,196	17.2%	-9.1%
Ashley County	4,703	21.7%	13.9%
Bradley County	3,145	27.6%	26.4%
Chicot County	3,616	32.8%	-0.7%
Cleveland County	1,346	16.0%	9.9%
Dallas County	1,763	23.3%	15.0%
Desha County	3,400	25.8%	-1.8%
Drew County	4,213	23.4%	46.4%
Grant County	2,116	12.1%	22.6%
Jefferson County	17,939	24.7%	14.7%
Lincoln County	3,131	31.5%	41.4%
JRM Primary Service Area	22,416	N/A	17.5%
State of Arkansas	519,026	18.5%	31.1%
U.S.	42,868,163	14.3%	30.7%

Source: U.S. Census Bureau, Center for Business and Economic Research estimates

Educational attainment in the JRM service area was generally lower than the state and national average attainments estimated for 2005-2009 (according to the American Community Survey 5-year estimates from the U.S. Census Bureau). In all Southeast Arkansas counties except Drew County, the percentage of people who had bachelors or higher degrees was lower than the state and national average. Educational attainment in the Pine Bluff Metro Area or in the JRM primary service area was also lower than the state and national average attainment estimated for 2005-2009. The percentage of people in the region who had high school diplomas or higher degrees was 80.4 percent. In all three counties comprising the Pine Bluff MSA, the percentage of people who had bachelors or higher degrees was lower than the state and national averages.

According to the 2010 Census, 221,924 people resided in the JRM service area of 11 counties. During the past 20 years, the population in Southeast Arkansas has declined by 13.2% or 33,613 people. This compares with an average of 27.4 percent population increase in the state, and with an average of 35.9 percent population increase in the country. Southeast Arkansas has experienced a decline in population due to negative net migration and the decline in the number of births. The Jefferson County population has experienced change in racial composition, with African Americans becoming the majority. The following two charts provide details on total population changes, as well as racial changes.

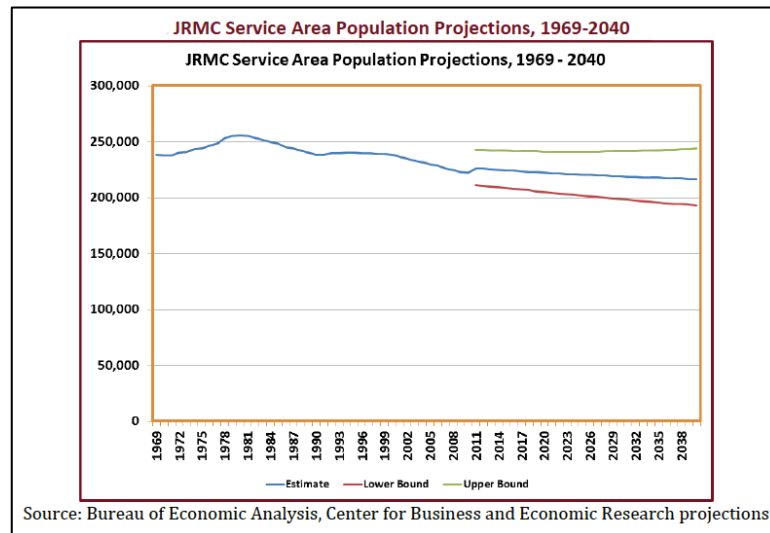
JRM Service Area Population Change from 1995 to 2005: Births, Deaths, and Net Migration				
Area	Population Change from 1995 to 2005			Population Change from 1980 to 2010
	Total Change in Births - Deaths	Total Change in Net Migration	Percentage Change in Total Population	
Arkansas County	-61	-1,129	-6.1%	-21.4%
Ashley County	455	-1,466	-6.9%	-17.9%
Bradley County	-188	-474	-0.4%	-16.4%
Chicot County	132	-1,664	-16.2%	-33.8%
<i>Cleveland County</i>	<i>146</i>	<i>558</i>	<i>7.0%</i>	<i>10.2%</i>
Dallas County	-255	-945	-12.4%	-22.8%
Desha County	621	-2,288	-11.2%	-34.0%
Drew County	678	-512	2.1%	3.2%
Grant County	345	1,538	12.9%	37.2%
<i>Jefferson County</i>	<i>3,493</i>	<i>-8,097</i>	<i>-5.3%</i>	<i>-14.6%</i>
<i>Lincoln County</i>	<i>259</i>	<i>-402</i>	<i>-0.4%</i>	<i>5.6%</i>
Pine Bluff MSA/ JRM Primary Service Area	3,898	-7,941	-3.7%	-10.5%
JRM Service Area	5,625	-14,881	-4.2%	-13.2%
State of Arkansas	105,050	79,823	9.5%	27.4%

Source: Center for Health Statistics, Arkansas Department of Health; Internal Revenue Service; Bureau of Economic Analysis; U.S. Census Bureau; Center for Business and Economic Research estimates

Change in Population by Groups of Different Age and Race, JRM Service Area, 1988 – 2008														
Group of 0 to 24 Years Old				Group of 25 to 64 Years Old				Group of Age 65+				Total		
White	Black	Other	Total	White	Black	Other	Total	White	Black	Other	Total	White	Black	Other
Arkansas County														
↓	↓	↑	↓	↓	↑	↑	↓	↓	↓	↑	↓	↓	↑	↑
Ashley County														
↓	↓	↑	↓	↓	↑	↑	↑	↓	↓	↑	↓	↓	↓	↑
Bradley County														
↓	↓	↑	↓	↑	↑	↑	↑	↓	↓	↑	↓	↑	↓	↑
Chicot County														
↓	↓	↑	↓	↓	↓	↑	↓	↓	↓	↑	↓	↓	↓	↑
Cleveland County														
↓	↑	↑	↓	↑	↑	↑	↑	↑	↓	↑	↑	↑	↑	↑
Dallas County														
↓	↓	↑	↓	↓	↑	↑	↓	↓	↓	↑	↓	↓	↓	↑
Desha County														
↓	↓	↑	↓	↓	↑	↑	↓	↓	↓	↑	↓	↓	↓	↑
Drew County														
↓	↓	↑	↓	↑	↑	↑	↑	↑	↓	↑	↑	↑	↑	↑
Grant County														
↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑
Jefferson County														
↓	↓	↑	↓	↓	↑	↑	↑	↓	↓	↑	↓	↓	↑	↑
Lincoln County														
↓	↓	↑	↓	↑	↑	↑	↑	↑	↓	↑	↑	↑	↓	↑
JRM Primary Service Area														
↓	↓	↑	↓	↓	↑	↑	↑	↓	↓	↑	↓	↓	↑	↑
JRM Service Area														
↓	↓	↑	↓	↓	↑	↑	↑	↓	↓	↑	↓	↓	↑	↑

Source: U.S. Census Bureau, Center for Business and Economic Research estimates

As seen in the charts below, the population projections to 2040 display varying growth trends for the JRMCA service area counties. As the graph shows, the overall population is expected to decline quite modestly, with a total loss of 5,329 people over the time period. Arkansas, Ashley, Chicot, Dallas, Desha, and Jefferson counties are projected to have negative population growth while Cleveland, Grant, and (most likely) Drew counties are projected to experience increases in their population. Meanwhile, Bradley and Lincoln counties have mixed forecasts.



Summary of Projected Population Change for the JRMCA Service Area from 2010 to 2040					
Projected Population Change from 2010 to 2040					
County /Area	Description of Change	Estimated Average Percentage Change	Range of Percentage Change	Estimated Average Change (Number of People)	Range of Change (Number of People)
Arkansas	Negative Growth	-16.0%	From -25.1% to -5.7%	-3,036	-4,775 to -1,084
Ashley	Negative Growth	-11.7%	From -20.9% to -1.5%	-2,561	-4,565 to -325
Bradley	Mixed Growth	-3.8%	From -16.7% to 11.0%	-439	-1,920 to 1,271
Chicot	Negative Growth	-30.9%	From -39.4% to -21.2%	-3,647	-4,646 to -2,507
Cleveland	Positive Growth	20.5%	From 6.7% to 36.1%	1,782	580 to 3,140
Dallas	Negative Growth	-20.6%	From -29.4% to -10.6%	-1,669	-2,385 to -863
Desha	Negative Growth	-26.2%	From -34.9% to -16.3%	-3,408	-4,544 to -2,119
Drew	Mostly Positive Growth	16.2%	From -0.03% to 35.1%	3,000	-6 to 6,495
Grant	Positive Growth	57.5%	From 26.9% to 95.6%	10,274	4,808 to 17,059
Jefferson	Negative Growth	-7.9%	From -14.2% to -1.1%	-6,098	-11,003 to -832
Lincoln	Mixed Growth	3.3%	From -4.7% to 12.0%	471	-660 to 1,697
JRMCA Primary Service Area	Mixed Growth	-3.8%	From -11.1% to 4.0%	-3,845	-11,082 to 4,005
JRMCA Service Area	Mixed Growth	-0.1%	From -0.5% to 0.3%	-5,329	-29,115 to 21,932

Source: Bureau of Economic Analysis, Center for Business and Economic Research projections

Health Indicators for Service Area

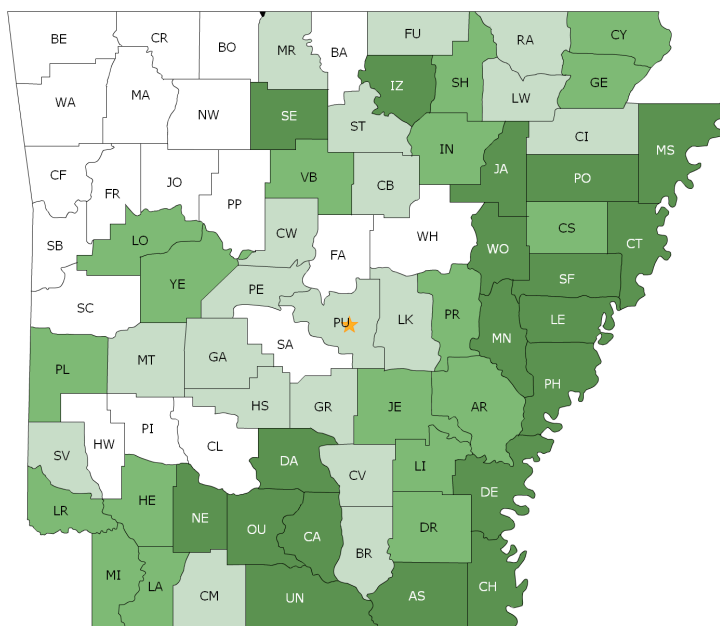
According to the 2011 County Health Rankings report from the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, the southern and eastern parts of Arkansas are generally less healthy than other parts of the state. The 2011 report ranked each county by a variety of health outcomes and health factors. In this report, health outcomes represent how healthy a county is, while health factors are what influence the health of the county.

Health outcomes are the primary ranking used to rank the overall health of counties. The county ranked number one is considered the healthiest county in the state. The summary health outcomes rankings are based on an equal weighting of mortality (length of life) and morbidity (quality of life) measures. Among the JRM service area counties, only Grant County was among the top 20 healthiest counties in Arkansas in 2011. The populations of Cleveland, Bradley, and Drew counties had better than median health rankings in the state. Jefferson County ranked 50th (out of 75) with its population having slightly lower than the state median summary health outcomes. The populations of other JRM service area counties had lower than median health outcomes, with Chicot and Dallas counties ranked among the bottom five counties in the state. The summary health factors rankings are based on weighted scores of four types of factors: health behaviors (30.0 percent), clinical care (20.0 percent), social and economic factors (40.0 percent), and physical environment (10.0 percent). The weights for the factors were based upon a review of the literature and expert input, but represented just one way of combining these factors. Behavioral factors include such indicators as tobacco and alcohol use, diet and exercise, and unsafe sex; clinical factors include access to care and quality of care; social and economic factors include family and social support, education, employment, income, and community safety; and environmental factors include environmental quality and built environment. JRM service area counties received quite low health factors rankings. Only Cleveland and Grant counties had summary health factors above the state average. Jefferson County was ranked 59th, while Chicot and Desha counties were among the bottom five counties in the state.

Health Rankings of JRM Service Area Counties, 2011		
Area	Overall Health Outcomes Rank ¹³	Overall Health Factors Rank ¹⁴
Arkansas County	66	65
Ashley County	57	66
Bradley County	34	57
Chicot County	72	72
Cleveland County	32	21
Dallas County	73	51
Desha County	65	74
Drew County	43	60
Grant County	13	37
Jefferson County	50	59
Lincoln County	58	55

Source: 2011 County Health Rankings: Arkansas, Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute

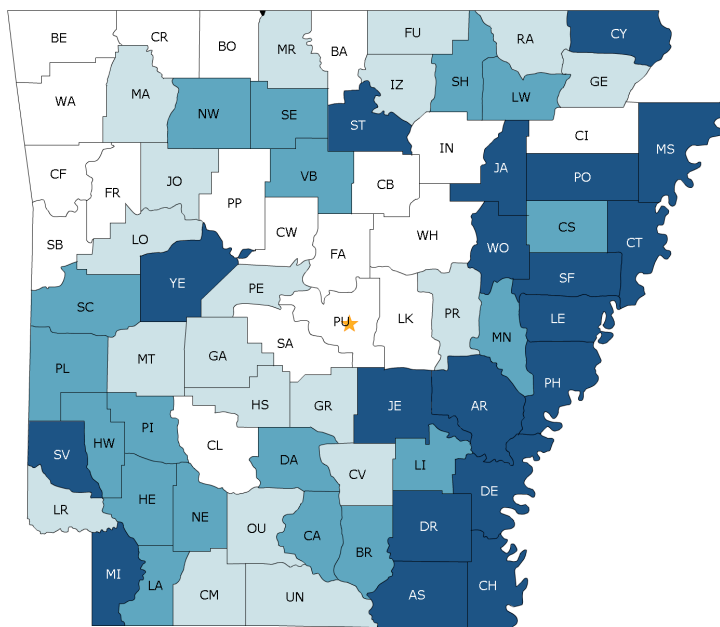
2012 Health Outcomes - Arkansas



Rank 1-19 Rank 20-38 Rank 39-56 Rank 57-75



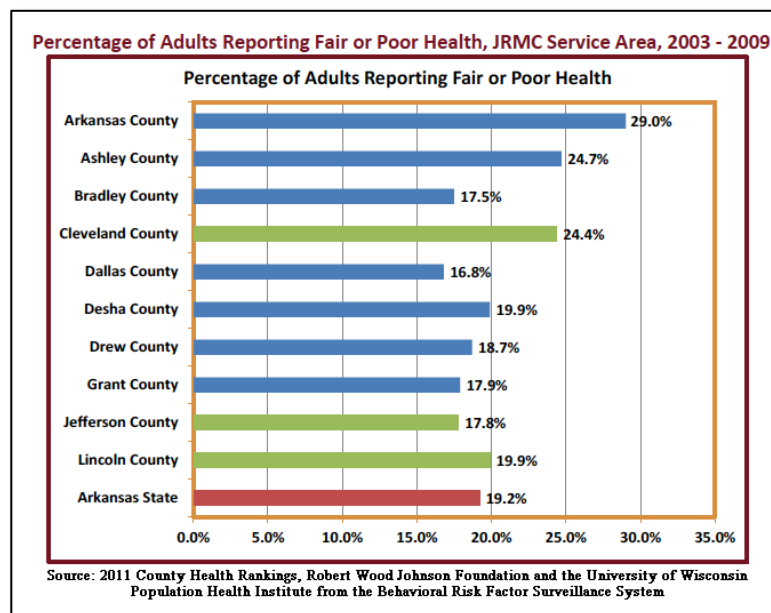
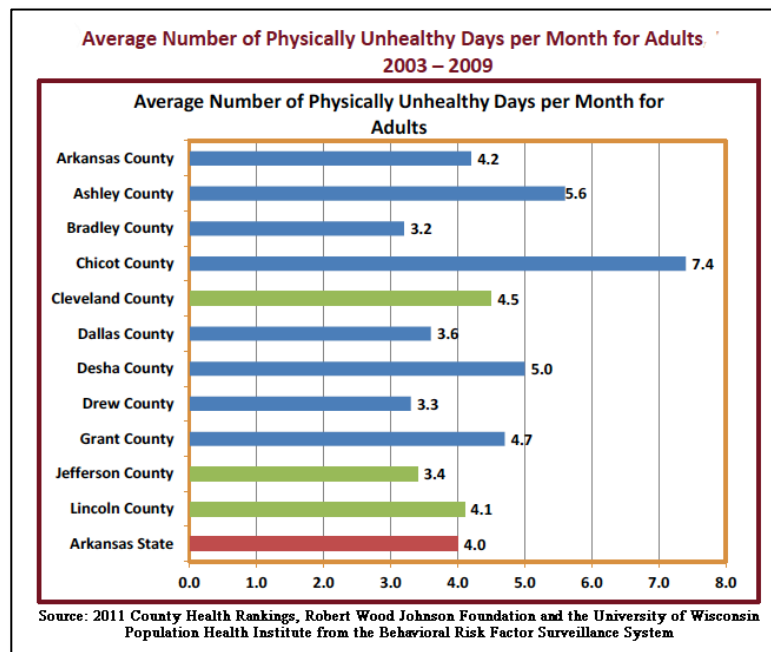
2012 Health Factors - Arkansas



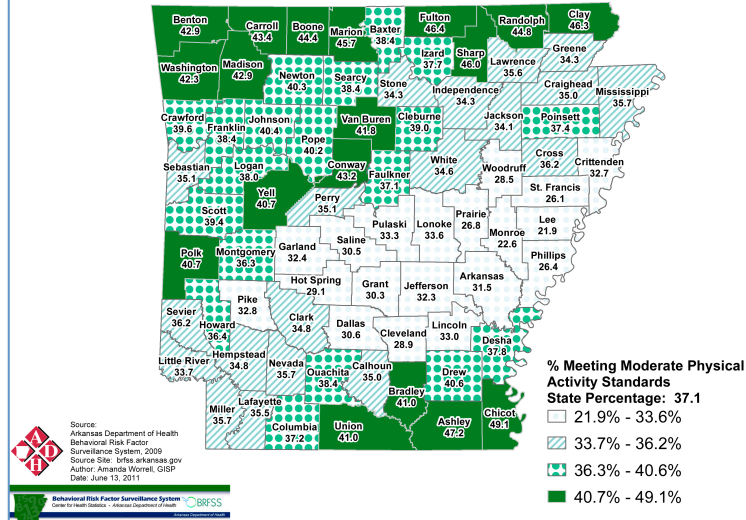
Rank 1-19 Rank 20-38 Rank 39-56 Rank 57-75



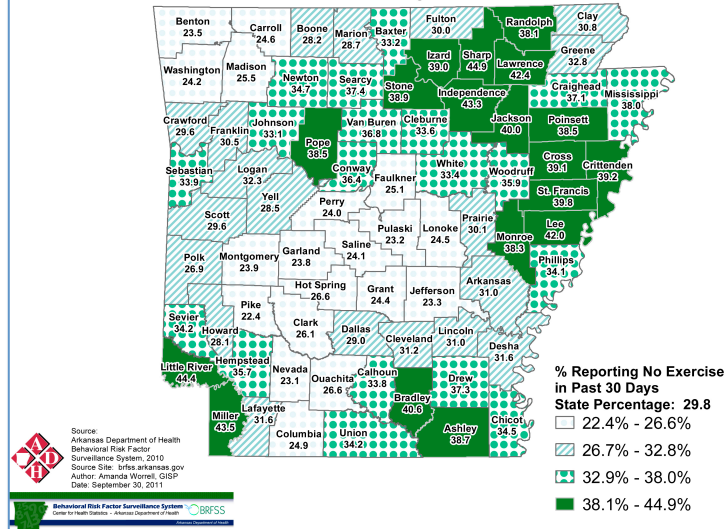
Several important health indicators that were used to rank Arkansas counties are presented below in more detail for the JRM service area. People had on average 4.0 poor physical health days in the state. People living in Bradley, Dallas, Drew, and Jefferson County had fewer days of poor physical health than the state average: 3.2, 3.6, 3.3, and 3.4 days. Meanwhile, other JRM service area counties' residents had more days of poor physical health than the state average. People living in Chicot County had more poor physical health days than any other county in the state.



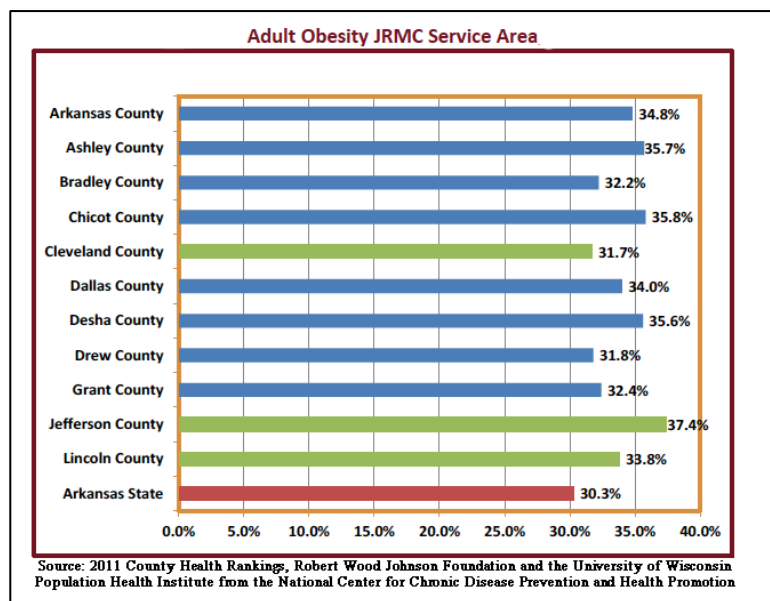
Percentage of Adults 18+ Meeting Moderate Physical Activity Standards: Arkansas, 2009



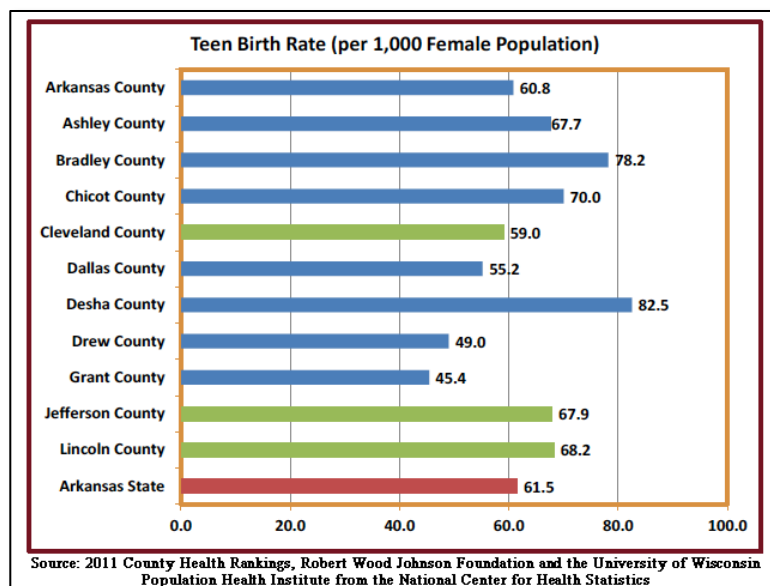
Percentage of Adults 18+ Reporting No Exercise in Past 30 Days: Arkansas, 2010



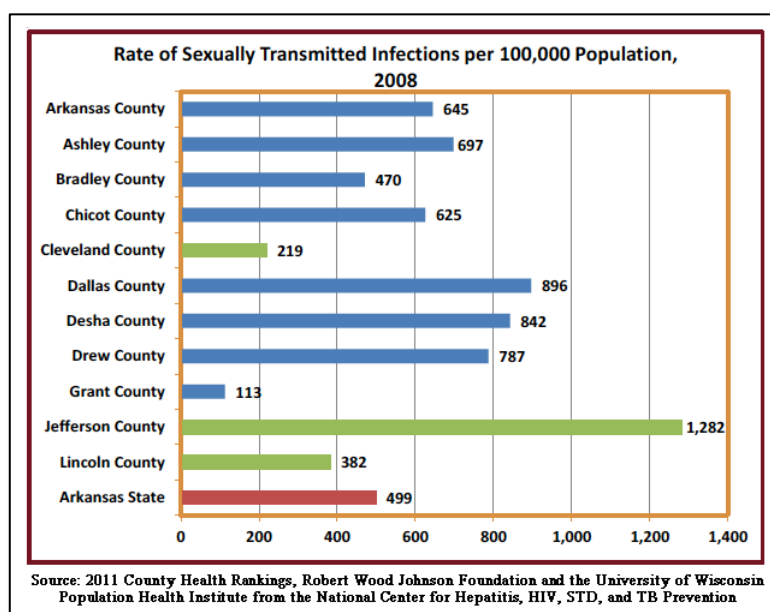
In 2008, about 30.3 percent of adults were obese in Arkansas. All JRM service area counties had higher percentages of obese adults than the state average. Jefferson County had the second highest percentage among all other counties in the state; 37.4 percent of adults living in the county were obese.



In general, JRM service area counties had higher rates of teen births than the state. The highest teen birth rate was in Desha County: 82.5 births per 1,000 female population (ages 15 to 19), as compared with 61.5 average births per 1,000 female population in the state. Jefferson County, however, had the largest number of teen births in the JRM service area: 1,638 births or 67.9 births per 1,000 females from 15 to 19 years old.



Jefferson County had the second largest rate of sexually transmitted infections per 100,000 people among all other counties in the state: 1,282 per 100,000 people in 2008. As a comparison, an average rate of sexually transmitted infections was 499 per 100,000 people in the state. Bradley, Cleveland, Grant, and Lincoln counties had lower rates than the state average, while other JRM service area counties had higher rates than the state average.



The Arkansas Center for Health Statistics publishes health profiles of Arkansas counties that include age-adjusted mortality rates for various diseases. Although the data for different counties are sometimes available for varying years, these health indicators are still important for describing the unique characteristics of the JRMC service area and are presented below.

Age-adjusted heart disease mortality rates have been higher than the state average rate in most of the JRMC service area counties, except for Cleveland, Dallas, and Grant counties. The state average number of deaths from heart disease per 100,000 people has declined over time, from 234 during 1990-1992 to 183 during 2002-2004 and to 159.8 during 2005-2007. The heart disease mortality rate in Jefferson County had mixed trends: it declined during 1996-1998, but started to increase again after that. During 2002-2004, 230 deaths per 100,000 people occurred in Jefferson County due to heart disease as compared with 183 deaths per 100,000 people on average in the state.

The stroke mortality rate in Jefferson County has been declining since 1996-1998 time period to 68 deaths per 100,000 people during 2002-2004, which was slightly lower than the state average of 70 deaths at that time. The state average age-adjusted stroke mortality rate had been also declining, down to 70 during 2002-2004 and to 58.3 during 2005-2007. Jefferson and Lincoln counties were the only two counties in the JRMC service area with stroke mortality rates lower than the state average. The stroke mortality rate in Desha County was only slightly higher than the state average; 58.6 deaths per 100,000 people.

The state average number of deaths from diabetes per 100,000 people had increased during the 1990s and early 2000s, but experienced a slight decline from 28 deaths per 100,000 people during 2002-2004 to 26.7 deaths during 2005-2007. Diabetes mortality rates in Jefferson County have been consistently higher than the state average rates. However, during 2002-2004 the diabetes mortality rate in Jefferson County was 43; substantially higher than the state average rate of 28. Only Ashley, Bradley, Chicot, and Lincoln counties in the JRMC service area had diabetes mortality rates lower than the state average mortality rates.

Infant mortality rates in Jefferson County have been consistently higher than the state average mortality rates since 1990. The Lincoln County infant mortality rates increased greatly from 6.8 deaths per 1,000 live births during 2002-2004 to 21.2 during 2005-2006 and were highest in the JRMC service area during that time. Overall, most of the JRMC counties had infant mortality rates higher than the state average mortality rates (except for Bradley, Cleveland, Dallas, and Drew counties).

Age-Adjusted Mortality Rate by Type of Disease, JPMC Service Area												
Area	Heart Disease Mortality			Stroke Mortality Rate			Diabetes Mortality Rate			Infant Mortality Rate		
	Rate	Trend ²¹	Years of Data	Rate	Trend	Years of Data	Rate	Trend	Years of Data	Rate	Trend	Years of Data
Arkansas County	266	Mixed	2002-04	89	Mixed	2002-04	44	Increased	2002-04	13	Mixed	2002-04
Ashley County	216	Increased	2002-04	133	Increased	2002-04	23	Declined	2002-04	12	Mixed	2002-04
Bradley County	261	Declined	2002-04	101	Declined	2002-04	20	Increased	2002-04	8	Declined	2002-04
Chicot County	287.1	Increased	2005-07	78.2	Declined	2005-07	24.6	Mixed	2005-07	16.1	Mixed	2005-06
Cleveland County	147	Declined	2002-04	121	Increased	2002-04	35	Increased	2002-04	6	Mixed	2002-04
Dallas County	150	Declined	2002-04	89	Mixed	2002-04	61	Increased	2002-04	4	Mixed	2002-04
Desha County	282.3	Mixed	2005-07	58.6	Declined	2005-07	29.3	Mixed	2005-07	11.2	Mixed	2005-06
Drew County	184	Declined	2002-04	75	Declined	2002-04	57	Increased	2002-04	6	Declined	2002-04
Grant County	168	Declined	2002-04	83	Mixed	2002-04	41	Increased	2002-04	10	Mixed	2002-04
Jefferson County	230	Mixed	2002-04	68	Declined	2002-04	43	Increased	2002-04	12	Mixed	2002-04
Lincoln County	200.3	Declined	2005-07	50	Declined	2005-07	21.6	Mixed	2005-07	21.2	Mixed	2005-06
State of Arkansas	159.8	Declined	2005-07	58.3	Declined	2005-07	26.7	Mixed	2005-07	8.3	Mixed	2005-06

Source: Arkansas Center for Health Statistics, Center for Business and Economic Research estimates

	Death Rates Per 100,000						
	All Heart	AMI	Cardiac Dysrhythmia	Coronary Heart Disease	Heart Failure	Hypertension	Stroke
National	185.20	77.50	94.90	236.20	163.50	203.40	78.60
State	224.00	179.20	101.10	290.10	221.00	211.50	104.30
County:							
Arkansas	257.10	275.10	72.20	365.90	201.40	176.10	133.40
Ashley	286.30	306.40	119.80	400.30	198.40	149.90	123.70
Bradley	310.40	362.70	156.40	465.90	190.20	120.10	124.10
Chicot	312.10	341.30	81.90	482.30	346.10	309.90	130.50
Cleveland	237.00	186.70	106.60	298.80	234.70	167.60	100.90
Dallas	214.80	196.20	83.90	271.50	242.90	144.00	111.20
Desha	330.80	354.60	91.90	473.30	220.30	266.70	151.80
Drew	212.30	176.40	108.10	271.20	268.20	217.10	112.60
Grant	209.80	146.90	84.30	250.80	233.60	239.40	101.00
Jefferson	256.30	193.00	212.40	314.70	206.90	335.20	104.70
Lincoln	266.60	277.10	106.40	370.80	227.00	217.30	91.60
	Higher than state average						
Data Source: Center for Disease Control & Prevention							

While age-adjusted mortality rates for all cancer types on average have been constantly declining in the state, trends of cancer mortality rates in the JRMC service area varied since 1990. Jefferson County has experienced higher than the state average mortality rates throughout this period. It had the second highest average mortality rate for all cancer types in the JRMC service area after Grant County during 2002-2004. There were 222 cancer deaths per 100,000 people in Jefferson County during that time period, as compared with an average of 209 deaths in the state. On the other hand, Cleveland and Lincoln counties in the JRMC primary service area had lower than state average mortality rates for all cancer types.

Table 15: Age-Adjusted Mortality Rate for Cancer, By Type, JRM Service Area

Area	Mortality Rate for All Cancer			Mortality Rate for Lung Cancer	Mortality Rate for Breast Cancer	Mortality Rate for Colorectal Cancer	Mortality Rate for Prostate Cancer
	Rate	Trend	Years of Data				
Arkansas County	213	Mixed	2002-04	80	29	16	27
Ashley County	201	Mixed	2002-04	63	42	14	26
Bradley County	154	Mixed	2002-04	46	26	15	10
Chicot County	226.7	Mixed	2005-07	55.5	31.1	35.8	36.4
Cleveland County	163	Mixed	2002-04	48	13	3	28
Dallas County	215	Mixed	2002-04	77	26	19	36
Desha County	191.9	Mixed	2005-07	70.7	17.8	20	24.3
Drew County	212	Mixed	2002-04	80	38	17	32
Grant County	241	Mixed	2002-04	81	33	21	10
Jefferson County	222	Mixed	2002-04	65	37	27	39
Lincoln County	184.3	Mixed	2005-07	70.2	16.8	14.2	5.6
State of Arkansas	201	Declined	2005-07	66.4	24.8	18.3	26.5

Source: Arkansas Center for Health Statistics, Center for Business and Economic Research estimates

Only in Cleveland, Dallas, Grant, and Lincoln counties in the JRM service area were age-adjusted mortality rates lower than the state for all external injuries during corresponding time periods. In Jefferson County, the number of deaths from collisions was approximately the same as on average in the state, the number of deaths from homicide was substantially higher, and the number of suicides was lower than the state average during the time period from 1995 to 2004.

Age-Adjusted Mortality Rate for External Injuries, by Cause, JRM Service Area

Area	Mortality Rate for All External Injuries			Mortality Rate for Collisions	Mortality Rate for Homicide	Mortality Rate for Suicide	Years of Data for Causes
	Rate	Trend	Years of Data				
Arkansas County	91	Mixed	2002-04	29	10	14	1995-2004
Ashley County	79	Mixed	2002-04	35	8	13	1995-2004
Bradley County	85	Mixed	2002-04	33	12	8	1995-2004
Chicot County	102.1	Mixed	2005-07	37.3	26.8	5.5	2005-07
Cleveland County	71	Mixed	2002-04	30	5	14	1995-2004
Dallas County	67	Mixed	2002-04	27	10	9	1995-2004
Desha County	89.1	Mixed	2005-07	24.5	2.2	31	2005-07
Drew County	87	Mixed Decline	2002-04	37	12	14	2002-04
Grant County	67	Mixed Decline	2002-04	31	2	17	2002-04
Jefferson County	77	Mixed	2002-04	25	19	9	1995-2004
Lincoln County	72.5	Mixed	2005-07	30	15.7	4.8	2005-07
State of Arkansas	76.9	Mixed	2005-07	26	8.5	14	2005-07

Source: Arkansas Center for Health Statistics, Center for Business and Economic Research estimates

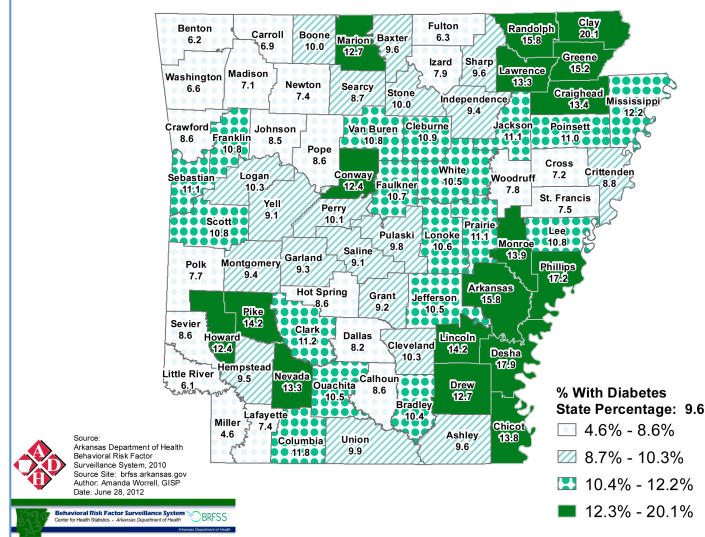
Some health indicators data were not available for all counties. However, it is useful to compare average state levels with the national levels, since the JRM service area most likely has similar characteristics. Additionally, the following data were available for Desha, Chicot, and Lincoln counties.

In 2005, the proportions of people who never checked cholesterol levels in the state were higher on average than the country; 28 percent as compared with the national average of 23 percent. Overall, 40.2 percent of Arkansans had high cholesterol in 2007. All JRM service area counties with available data had higher percentages than the state average that year. Among these, Chicot County had the highest percentage of people with high cholesterol levels at 47.8 percent.

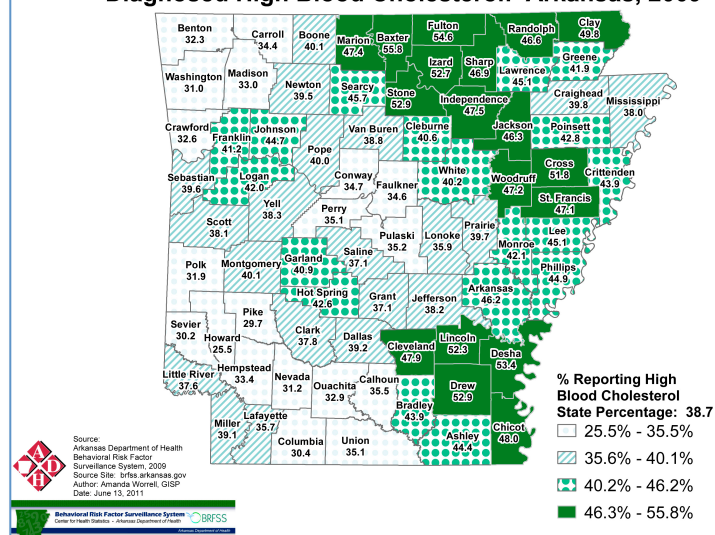
The proportion of Arkansans diagnosed with high blood pressure was higher than the U.S. average. The state had 29 percent of people with diagnosed high blood pressure, while the average national rate was 26 percent in 2005. In 2007, the percentage of Arkansans diagnosed with high blood pressure increased to 31.3 percent. In all JRM service area counties with available data, percentages of people with diagnosed high blood pressure were higher than the state average in 2007. In fact, the number of people diagnosed with high blood pressure in Chicot and Desha counties was substantially higher than the state average; 42.1 percent and 42.0 percent, respectively.

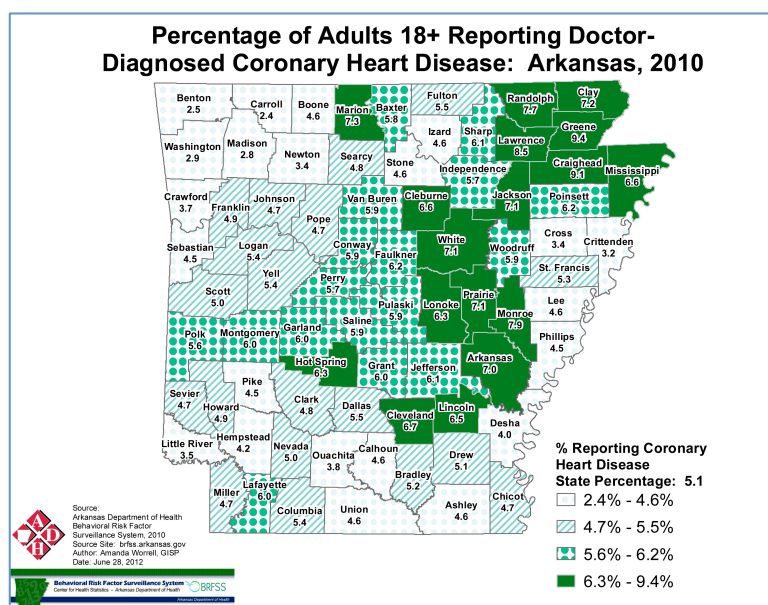
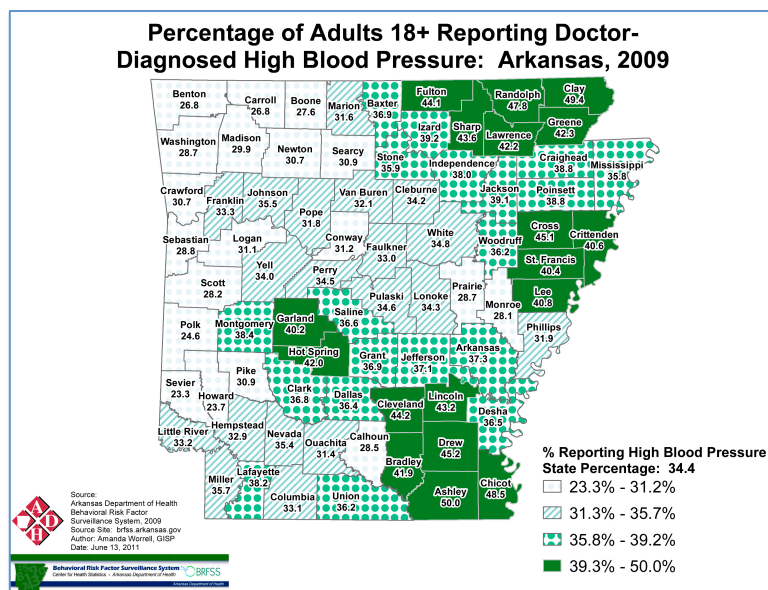
Additional information on diabetes, cholesterol, high blood pressure, and diagnosed coronary heart disease was obtained from the Arkansas Department of Health, as reflected in the charts below. In most instances, Southeast Arkansas counties have high percentages of adults with these conditions.

Percentage of Adults 18+ with Diabetes: Arkansas, 2010



Percentage of Adults 18+ Reporting Doctor-Diagnosed High Blood Cholesterol: Arkansas, 2009





Health rankings of most JRM service area counties were lower than the state median health rankings. All JRM service area counties had higher percentages of obese adults and higher percentages of live births with low birth weight than the state average. Most of Southeast Arkansas counties had higher teen birth rate and higher rate of sexually transmitted infections than the state average. Indeed, Jefferson County had the second largest rate of sexually transmitted infections among all other counties in the state. The incidence of diabetes, high blood pressure, high blood cholesterol, heart disease, etc. was generally higher in Southeast Arkansas than state averages. Mortalities for All Heart Disease, AMI, Coronary Heart Disease, Heart Failure, Hypertension, and Stroke were also higher in this region compared to state averages.

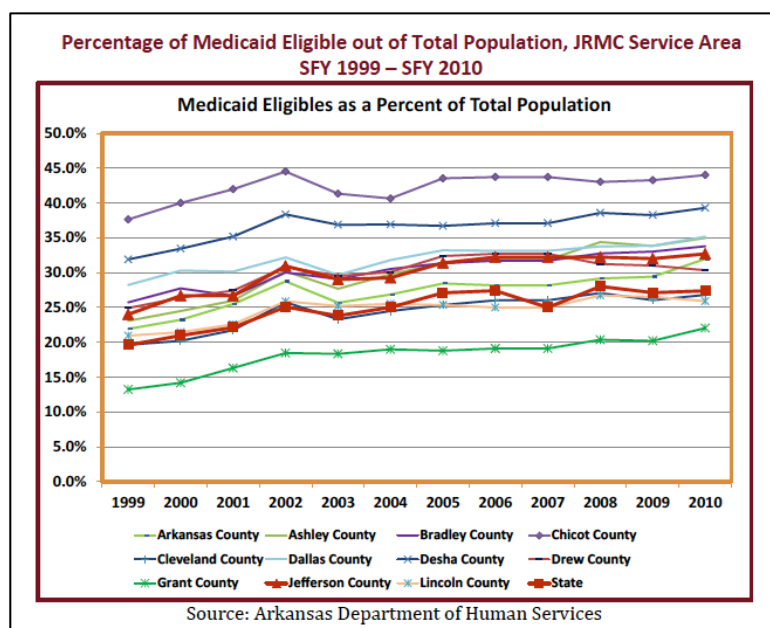
Third Party Payor Eligibility & Availability:

For the past ten years, the number of people eligible for Medicaid increased in all JRMCA service area counties except for Chicot and Desha counties. However, the percentage of Medicaid eligible in these two counties remained high - both were among the top ten counties in the state for Medicaid eligibility. The largest increase in the number of Medicaid eligible occurred in Jefferson County, where 3,235 more people became Medicaid eligible from SFY 2001 to SFY 2010.

Area	Number of Medicaid Eligible, SFY 2010	Percent of Medicaid Eligible, SFY 2010	Change in Number of People, SFY 2001–SFY 2010	Percentage Change, SFY 2001–SFY 2010
Arkansas County	6,064	32.0%	775	14.7%
Ashley County	7,675	35.0%	1,389	22.1%
Bradley County	3,982	33.8%	623	18.5%
Chicot County	5,203	44.0%	-723	-12.2%
Cleveland County	2,261	26.8%	398	21.4%
Dallas County	2,810	35.2%	33	1.2%
Desha County	5,250	39.3%	-147	-2.7%
Drew County	5,650	30.3%	517	10.1%
Grant County	3,912	22.0%	1,228	45.8%
Jefferson County	25,729	32.7%	3,235	14.4%
Lincoln County	3,510	25.9%	238	7.3%
JRMCA Primary Service Area	31,500	31.3%	3,871	14.0%
JRMCA Service Area	72,046	32.3%	7,566	11.7%
State of Arkansas	791,478	27.4%	200,318	33.9%

Source: Arkansas Department of Human Services, Center for Business and Economic Research estimates

Although the number of people eligible for Medicaid in the JRMCA service area increased at a smaller rate than the state average, the percentage of Medicaid eligible out of total population remained consistently higher than the state average (Figure 56). Most Southeast Arkansas counties, including Jefferson County, continued to have higher percentage rates from SFY 1999 to SFY 2010.



The Medicare program provides health insurance for people 65 years of age and older, certain disabled people and people with kidney failure. According to the Centers for Medicare and Medicaid Services, 17.4 percent of the population in Arkansas counties were Medicare enrollees as of July 1, 2007. The percentage in the JRMC service area was slightly higher at 17.8 percent, and was lower in the primary JRMC service area, at 16.6 percent that year. From SFY 2004 to SFY 2007, the number of Medicare enrollees increased in all JRMC service area counties. The highest rate of increase was in Cleveland County at 15.6 percent, while the highest increase in the number of Medicare enrollees was in Jefferson County at 1,232 people.

Area	Medicare Enrollees ²⁷ , SFY 2007	Percent of Medicare Enrollees, 2007	Change in Number of Medicare Enrollees, 2004–2007	Percentage Change, 2004–2007
Arkansas County	3,792	19.6%	332	9.6%
Ashley County	4,419	19.9%	426	10.7%
Bradley County	2,423	20.3%	165	7.3%
Chicot County	2,546	20.7%	133	5.5%
Cleveland County	1,659	19.0%	224	15.6%
Dallas County	1,680	20.5%	24	1.4%
Desha County	2,542	18.5%	234	10.1%
Drew County	3,038	16.3%	312	11.4%
Grant County	2,835	16.2%	359	14.5%
Jefferson County	13,198	16.6%	1,232	10.3%
Lincoln County	2,066	15.1%	232	12.6%
JRMC Primary Service Area	16,923	16.6%	1,688	11.1%
JRMC Service Area	40,198	17.8%	3,673	10.1%
All Arkansas Counties	494,242	17.4%	57,636	13.2%

Source: Centers for Medicare & Medicaid Services, U.S. Department of Health & Human Services; Center for Business and Economic Research estimates

Using the county level population projections and average percent of Medicaid eligible out of total county population for SFY 2010, the number of Medicaid eligible is projected for five years from now and for 30 years from now. Due to the constant growth of Medicaid eligible during the past ten years, projecting Medicaid rates separately would cause biased results. Overall, 31,601 Medicaid eligible people are projected to reside in the JRMC primary service area in 2015. In 2040, the number of Medicaid eligible is projected to be 29,909. The number of Medicaid eligible reflects the projected declining trend of population growth in the area. The validity of these projections also depends on the development of healthcare finance reform and other federal and state policy changes. The total number of Medicaid eligible in the JRMC service area is projected to be 72,058 in 2015 (estimated to vary from 67,008 to 77,541) and 67,854 in 2040 (estimated to vary from 60,624 to 76,087).

The number of Medicare enrollees was also projected for 2015 and 2040, using population projections and the average projected percent of Medicare enrollees for July 1, 2010. Average percentages for July 2010 are projected using 2004–2007 county level data, the county data connection with the state and national data, and 2008–2009 state and national data. In 2015, 17,506 JRMC primary area residents are projected to be enrolled in the Medicare program. The number of Medicare enrollees in the region is projected to decline down to 16,696 people by 2040. In the JRMC service area overall, the number of Medicare enrollees is projected to be 41,428 in 2015 and 39,636 in 2040.

According to the Arkansas Center for Health Statistics, 18.3 percent of the population in the state had no health insurance in 2008. The latest data available on a county level vary from 2004 to 2007. In Jefferson County, the percentage of uninsured people was 14 percent in 2004. It was substantially lower than the state average of 19.0 percent that year. In addition to Jefferson County, only Arkansas and Grant counties in the JRMC service area had percentages of people with no health insurance lower than the state average. All other JRMC service area counties had higher than the state average percentages of people with no health insurance. In most Southeast Arkansas counties (except for Arkansas, Grant, and Jefferson), the percentage of the population with no health insurance was higher than the state average. This burden then falls to the hospitals in the region.

Percentage of People with no Health Insurance			
Area	Percentage of People with no Insurance	Year of Data	County – State Average Difference, Percentage Points ²⁸
Arkansas County	18%	2004	-1.0
Ashley County	24%	2004	5.0
Bradley County	26%	2004	7.0
Chicot County	18.9%	2008	0.6
Cleveland County	20%	2004	1.0
Dallas County	19%	2004	0.0
Desha County	24.9%	2007	6.6
Drew County	29%	2004	10.0
Grant County	13%	2004	-6.0
Jefferson County	14%	2004	-5.0
Lincoln County	22.3%	2007	4.0
State of Arkansas	18.3%	2008	0.0

Source: Arkansas Center for Health Statistics, Center for Business and Economic Research estimates

Demand for Healthcare Professionals:

According to the Office of Rural Health & Primary Care at the Arkansas Department of Health, most of the JRMC service area counties have entire county designations as medically underserved areas. Only Jefferson County has a partial county designation and Grant County has no designation. All of the JRMC service area counties also have primary care health professional shortage areas, except for Bradley County.

Primary Care Health Professional Shortage Areas and Medically Underserved Areas, JRMC Service Area		
Area	Degree of Primary Care Health Professional Shortage Areas	Medically Underserved Areas
Arkansas County	South Arkansas County area had 3,000-3,499 people to 1 physician	Entire county designation
Ashley County	East Ashley County area had 3,000-3,499 people to 1 physician	Entire county designation
Bradley County	No shortage	Entire county designation
Chicot County	North Chicot County area had 3,000-3,499 people to 1 physician	Entire county designation
Cleveland County	Entire county had 4,000-4,999 people to 1 physician	Entire county designation
Dallas County	Entire county had 3,500-3,999 people to 1 physician	Entire county designation
Desha County	Entire county had 3,000-3,499 people to 1 physician	Entire county designation
Drew County	Entire county had 5,000 people to 1 or no physicians	Entire county designation
Grant County	Entire county had 3,500-3,999 people to 1 physician	No designation
Jefferson County	Southeast Jefferson County and part of northeast Jefferson County had 5,000 people to 1 or no physicians	Partial county designation
Lincoln County	Entire County had 3,500-3,999 people to 1 physician	Entire county designation

Source: Office of Rural Health & Primary Care, Arkansas Department of Health

Percentage of People with no Personal Doctor, JRM Service Area			
Area	Percentage of People with no Personal Doctor	Year of Data	County – State Average Difference, Percentage Points ³⁹
Arkansas County	12%	2004	-5.0
Ashley County	13%	2004	-4.0
Bradley County	13%	2004	-4.0
Chicot County	21%	2008	2.3
Cleveland County	13%	2004	-4.0
Dallas County	16%	2004	-1.0
Desha County	15.9%	2007	-2.8
Drew County	9%	2004	-8.0
Grant County	13%	2004	-4.0
Jefferson County	13%	2004	-4.0
Lincoln County	17.6%	2007	-1.1
State of Arkansas	18.7%	2008	0.0

Source: Arkansas Center for Health Statistics, Center for Business and Economic Research estimates

According to a 2008 report from the Health Resources and Service Administration (HRSA), Bureau of Health Professions at the U.S. Department of Health and Human Services, overall demand for physician services is projected to be growing faster than supply at a national level. For the 2008 report, a range of supply and requirement projections for scenarios reflecting different assumptions about the future healthcare system, the evolving role of physicians, and trends in other supply and demand determinants were computed. The projection results showed that without a modest increase in number of new graduates from U.S. medical schools, the U.S. cannot continue to provide the same level of healthcare unless the healthcare system becomes more efficient at delivering care traditionally provided by physicians, reduces demand for physician services through improved science, technology, or use of other inputs to care, or becomes more dependent on foreign-trained physicians.

Healthcare reform is believed to be one of the causes of an increase in the demand for physicians. As physician shortages widen, advanced practice nurses (APNs) and physician assistants (PAs) will have to play larger roles. A recent study assessed the capacity of this combined workforce to meet the future demand for clinical services (Sargen et al, 2011). The results showed that if training programs for APNs and PAs grow as currently projected, but physician residency programs are not further expanded, the aggregate per capita supply of advanced clinicians will remain close to its current level, which will be 20 percent less than the demand in 2025. The authors concluded that the nation faces a substantial shortfall in its combined supply of physicians, APNs, and PAs. The study suggested that efforts must be made to expand the output of clinicians in all 3 disciplines, while also strengthening the infrastructure of clinical practice and facilitating the delegation of tasks to a broadened spectrum of caregivers in new models.

Since the majority of physicians working at JRM graduated from the University of Arkansas for Medical Sciences, it is important to understand the number of UAMS current graduates as a potential pool of candidates. In 2010, of the diplomas presented in the College of Medicine, 99 graduates that received their medical degrees (M.D.) were from Arkansas. Out of these, five graduates were from JRM service area counties: Ashley, Chicot, and Drew counties. Among the 197 graduates that received either a bachelor of sciences in nursing or a master of science in nursing degree, six graduates were from Jefferson County and ten were from other counties in the JRM service area.

University of Arkansas for Medical Sciences Graduates, 2010		
Area	College of Medicine Graduates ⁴⁰	College of Nursing Graduates ⁴¹
Arkansas County	0	3
Ashley County	2	0
Bradley County	0	1
Chicot County	1	0
Cleveland County	0	0
Dallas County	0	0
Desha County	0	0
Drew County	2	3
Grant County	0	3
Jefferson County	0	6
Lincoln County	0	0

In 2012, JRMC completed a medical manpower assessment for its primary and secondary service area. Using quantitative and qualitative methods, JRMC computed the demand, supply, and need for physicians for the current year and projected the 2015 and 2020 supply and demand utilizing population estimates provided by University of Arkansas.

Physician demand was computed as follows:

- The number of physicians for a given specialty (which is needed to serve a given population) was computed utilizing two key factors:
 - Physician specialty ratios per 100,000 population
 - Population forecasts
- A number of well-established studies and sources, which are published and readily available, were considered. Such studies provide physician requirements per 100,000 population for each specialty. The studies utilized are:
 - GMENAC
 - Health Manpower Report
 - Medical Economics
 - Inforum
 - National Ratio
 - AMA
 - Mulhausen Staff Model
 - JAMA
 - Hicks & Glenn
 - Goodman
 - Solucient – National
 - Solucient – Southern
 - *A composite score of the above was computed by eliminating the high and low and computing an average of the remaining.*
- In addition, physician counts for specialties were accumulated from the AMA, Arkansas Department of Health and the Arkansas Medical Board. An Arkansas state specific ratio of physician by specialty per 100,000 was computed from this information.
- A grand/composite ratio was computed by utilizing the average from the twelve sources, and the Arkansas state specific ratio. This approach blended national and state specific factors.

The following table depicts the ratio and population factors utilized.

Specialty	Composite 9 Source Composite Per 100,000	Goodman	Solucient Nation	Solucient Southern	Arkansas	Average Old / New / State
Allergy	1.0	1.3	1.72	1.98	0.84	1.4
Anesthesiology	6.5	7			10.12	7.9
Cardiology	3.1	3.6	4.22	3.44	3.21	3.5
Cardiovascular Surgery	1.1				1.34	1.2
Child Psychiatry	3.7					3.7
Dermatology	2.1	1.4	3.13	3.18	2.52	2.5
Emergency Medicine	3.9	2.7	12.4	13.07	6.77	7.8
Endocrinology	0.8				0.62	0.7
Family Practice	24.2		22.53	22.48	48.53	29.4
Gastroenterology	2.1	1.3	3.5	4.4	1.71	2.6
Hematology - Oncology	2.9	1.2	1.08	1.03	2.11	1.7
Infectious Disease	0.8				0.24	0.5
Internal Medicine	20.5		19.01	20.05	30.40	22.5
Neonatology	0.5				0.17	0.4
Nephrology	1.0		0.73	0.98	0.75	0.9
Neurology	2.2	2.1	1.79	2.1	3.55	2.3
Neurosurgery	1.2	0.7			2.11	1.3
Nuclear Medicine	1.6					1.6
OB/GYN	10.3	8.4	10.17	11.81	10.03	10.1
Ophthalmology	4.7	3.5	4.71	4.52	5.18	4.5
Orthopedic Surgery	4.7	5.9	6.12	5.77	6.40	5.8
Otolaryngology	2.5			2.86	3.57	3.0
Pathology	5.0	4.1			5.11	4.7
Pediatrics	10.8		13.9	12.7	17.06	13.6
Pediatric-Allergy	0.4					0.4
Pediatric-Cardiology	0.5		0.2	0.26		0.3
Pediatric-Endocrinology	0.3					0.3
Pediatric-Hema/Oncology	0.7					0.7
Pediatric-Neurology	0.1		0.12	0.1		0.1
Pediatric-Psychiatry			0.45	0.59		0.5
Physical Medicine & Rehab	1.3			1.11	2.26	1.6
Plastic Surgery	1.0	1.1	2.22	2.28	1.30	1.6
Preventative Medicine	3.0					3.0
Psychiatry	10.0	7.2	5.73	4.45	9.81	7.4
Pulmonology	1.3	1.4	1.3	1.82	1.05	1.4
Radiology	5.6	8			9.52	7.7
Rheumatology	0.7	0.4	1.33	1.53	0.63	0.9
Surgery (General)	8.3	9.7	6.01	6.42	9.53	8.0
Thoracic Surgery	0.8					0.8
Urology	2.7	2.6	2.86	2.95	2.86	2.8
* Average discards high & low from numerical average						

Population Projections					
	2010	2012	2015	2020	2040
Primary Service Area:					
Jefferson	77,435	77,028	76,419	75,402	71,337
Lincoln	14,134	14,165	14,213	14,291	14,605
Cleveland	8,689	8,808	8,986	9,283	10,471
Subtotal	100,258	100,002	99,617	98,976	96,413
Secondary Service Area:					
Arkansas	19,019	18,817	18,513	18,007	15,983
Ashley	21,853	21,682	21,426	20,999	19,292
Bradley	11,508	11,479	11,435	11,362	11,069
Chicot	11,800	11,557	11,192	10,584	8,153
Dallas	8,116	8,005	7,838	7,560	6,447
Desha	13,008	12,781	12,440	11,872	9,600
Drew	18,509	18,709	19,009	19,509	21,509
Grant	17,853	18,538	19,565	21,278	28,127
Subtotal	121,666	121,567	121,418	121,171	120,180
	221,924	221,569	221,036	220,147	216,593

Specialty	MD / 100,000 Pop Average	DEMAND								
		Primary Service Area			Secondary Service Area			Total Service Area		
		2012	2015	2020	2012	2015	2020	2012	2015	2020
		100,002	99,617	98,976	121,567	121,418	121,171	221,569	221,036	220,147
Allergy	1.4	1	1	1	2	2	2	3	3	3
Anesthesiology	7.9	8	8	8	10	10	10	17	17	17
Cardiology	3.1	3	3	3	4	4	4	7	7	7
Cardiovascular Surgery	1.2	1	1	1	2	2	2	3	3	3
Dermatology	2.5	2	2	2	3	3	3	5	5	5
Emergency Medicine	7.8	8	8	8	9	9	9	17	17	17
Endocrinology	0.7	1	1	1	1	1	1	2	2	2
Family Practice	29.4	29	29	29	36	36	36	65	65	65
Gastroenterology	2.6	3	3	3	3	3	3	6	6	6
Hematology - Oncology	1.7	2	2	2	2	2	2	4	4	4
Infectious Disease	0.5	0.5	0.5	0.5	0.6	0.6	0.6	1	1	1
Internal Medicine	22.5	23	22	22	27	27	27	50	50	50
Nephrology	0.9	1	1	1	1	1	1	2	2	2
Neurology	2.3	2	2	2	3	3	3	5	5	5
Neurosurgery	1.3	1	1	1	2	2	2	3	3	3
OB/GYN	10.1	10	10	10	12	12	12	22	22	22
Ophthalmology	4.5	5	5	4	6	6	5	10	10	10
Orthopedic Surgery	5.8	6	6	6	7	7	7	13	13	13
Otolaryngology	3.0	3	3	3	4	4	4	7	7	7
Pathology	4.7	5	5	5	6	6	6	10	10	10
Pediatrics	13.6	14	14	13	17	17	17	30	30	30
Physical Medicine & Rehab	1.6	2	2	2	2	2	2	3	3	3
Plastic Surgery	1.6	2	2	2	2	2	2	4	4	3
Psychiatry	7.4	7	7	7	9	9	9	16	16	16
Pulmonology	1.4	1	1	1	2	2	2	3	3	3
Radiology	7.7	8	8	8	9	9	9	17	17	17
Rheumatology	0.9	1	1	1	1	1	1	2	2	2
Surgery (General)	8.0	8	8	8	10	10	10	18	18	18
Urology	2.8	3	3	3	3	3	3	6	6	6
Total		159	158	157	193	193	193	352	351	350

With regard to physician supply, an inventory of physicians currently on JRMC's Medical Staff and practicing throughout SEARK was obtained and categorized by physician specialty. Ages for each physician were obtained or estimated. Ages were projected for 2015 and 2020. For these purposes, a physician was considered to retire upon reaching the age of 68. Regarding turnover (other than retirement), some known attrition was estimated and incorporated, as well as historical turnover/attrition rates.

Specialty	SUPPLY								
	Primary Service Area			Secondary Service Area			Total Service Area		
	2012	2015	2020	2012	2015	2020	2012	2015	2020
Allergy	1	1	1	0	0	0	1	1	1
Anesthesiology	4	3	2	0	0	0	4	3	2
Cardiology	5	4	4	0	0	0	5	4	4
Cardiovascular Surgery	1	1	0	0	0	0	1	1	0
Dermatology	2	1	1	0	0	0	2	1	1
Emergency Medicine	7	6	6	6	5	5	13	11	11
Endocrinology	1	1	1	0	0	0	1	1	1
Family Practice	42	38	34	47	45	37	89	83	71
Gastroenterology	5	3	2	0	0	0	5	3	2
Hematology - Oncology	3	3	2	0	0	0	3	3	2
Infectious Disease	1	1	0	0	0	0	1	1	0
Internal Medicine	8	8	7	2	2	2	10	10	9
Nephrology	3	3	3	0	0	0	3	3	3
Neurology	2	2	2	0	0	0	2	2	2
Neurosurgery	1	0	0	0	0	0	1	0	0
OB/GYN	6	6	6	5	4	4	11	10	10
Ophthalmology	6	5	3	0	0	0	6	5	3
Orthopedic Surgery	4	3	2	0	0	0	4	3	2
Otolaryngology	1	0	0	0	0	0	1	0	0
Pathology	2	2	1	0	0	0	2	2	1
Pediatrics	5	3	2	0	0	0	5	3	2
Physical Medicine & Rehab	1	1	0	0	0	0	1	1	0
Plastic Surgery	0	0	0	0	0	0	0	0	0
Psychiatry	4	4	2	0	0	0	4	4	2
Pulmonology	3	2	2	0	0	0	3	2	2
Radiology	6	5	3	0	0	0	6	5	3
Rheumatology	1	1	1	0	0	0	1	1	1
Surgery (General)	6	6	4	4	4	4	10	10	8
Urology	3	3	1	0	0	0	3	3	1
Total	134	116	92	64	60	52	198	176	144

Notes:

1. Physician ages are computed for 2012, 2015 and 2020.

2. For the purposes of this study, only physicians younger than 68 years of age are included in the "supply".

3. For the purposes of this study, the approximately 30 AHEC family practice residents are converted to represent 10 full-time family practice physicians.

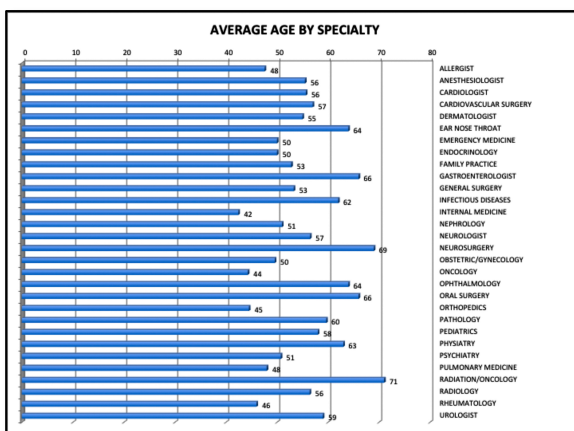
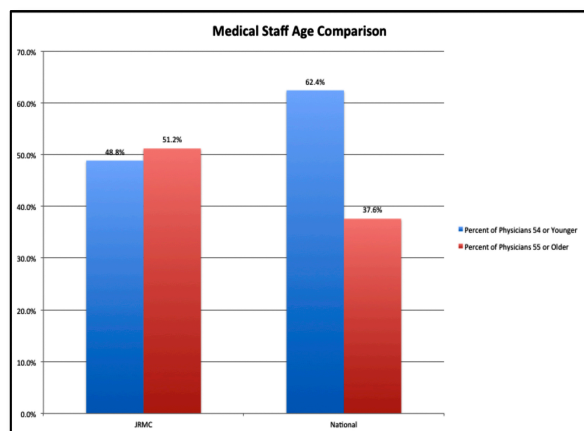
4. Adjustments were made for "expected" turnover with "at risk physicians." No other turnover was projected.

After computing demand and compiling supply, a “need” was then determined and is presented below.

Specialty	NEED								
	Primary Service Area			Secondary Service Area			Total Service Area		
	2012	2015	2020	2012	2015	2020	2012	2015	2020
Allergy	0	0	0	2	2	2	2	2	2
Anesthesiology	4	5	6	10	10	10	13	14	15
Cardiology	(2)	(1)	(1)	4	4	4	2	3	3
Cardiovascular Surgery	0	0	1	2	2	2	2	2	3
Dermatology	0	1	1	3	3	3	3	4	4
Emergency Medicine	1	2	2	3	4	4	4	6	6
Endocrinology	(0)	(0)	(0)	1	1	1	1	1	1
Family Practice	(12)	(9)	(5)	(11)	(9)	(1)	(23)	(18)	(6)
Gastroenterology	(2)	(0)	1	3	3	3	1	3	4
Hematology - Oncology	(1)	(1)	(0)	2	2	2	1	1	2
Infectious Disease	(1)	(1)	0	1	1	1	0	0	1
Internal Medicine	15	14	15	25	25	25	40	40	41
Nephrology	(2)	(2)	(2)	1	1	1	(1)	(1)	(1)
Neurology	0	0	0	3	3	3	3	3	3
Neurosurgery	0	1	1	2	2	2	2	3	3
OB/GYN	4	4	4	7	8	8	11	12	12
Ophthalmology	(1)	(0)	1	6	6	5	4	5	7
Orthopedic Surgery	2	3	4	7	7	7	9	10	11
Otolaryngology	2	3	3	4	4	4	6	7	7
Pathology	3	3	4	6	6	6	8	8	9
Pediatrics	9	11	11	17	17	17	25	27	28
Physical Medicine & Rehab	1	1	2	2	2	2	2	2	3
Plastic Surgery	2	2	2	2	2	2	4	4	3
Psychiatry	3	3	5	9	9	9	12	12	14
Pulmonology	(2)	(1)	(1)	2	2	2	0	1	1
Radiology	2	3	5	9	9	9	11	12	14
Rheumatology	(0)	(0)	(0)	1	1	1	1	1	1
Surgery (General)	2	2	4	6	6	6	8	8	10
Urology	(0)	(0)	2	3	3	3	3	3	5
	25	42	65	129	133	141	155	175	206

Notes:
1. Physician ages are computed for 2012, 2015 and 2020.
2. For the purposes of this study, only physicians younger than 68 years of age are included in the "supply".
3. For the purposes of this study, the approximately 30 AHEC family practice residents are converted to represent 10 full-time family practice physicians.
4. Adjustments were made for "expected" turnover with "at risk physicians." No other turnover was projected.

A closer analysis of JRMC’s medical staff was conducted. It was determined that JRMC’s medical staff is significantly older than the national average and some specialties are at risk.



The following conclusions were drawn from this internally conducted physician medical manpower study.

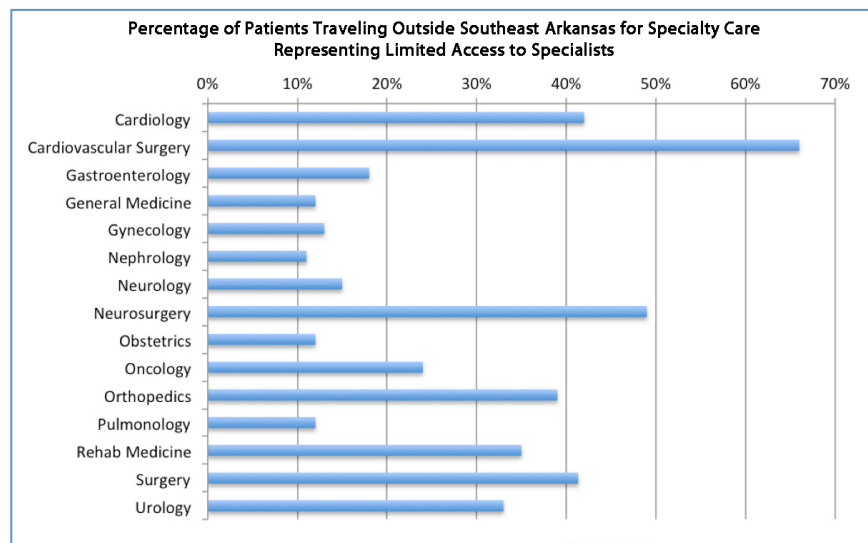
- A significant shortage of physicians exists today, particularly in many specialty cares. If nothing were to change, by 2015 the supply of physicians will decrease by 13% and 31% by 2020 for JRMC’s primary service area. For the total service area, the supply of physicians will decrease by 11% by 2015 and 27% by 2020.
- JRMC’s current medical staff is significantly older than national averages.
- In certain (and critical) specialties, JRMC’s medical staff is exceedingly older than national standards.
- This places specialty care for Southeast Arkansas at risk.
- 55% of JRMC’s current medical staff reside outside of Pine Bluff. Younger physicians (average age 46) are living in Little Rock, with Pine Bluff residing physicians averaging

57 years of age. This trend suggests that it is highly likely most future recruits will most definitely reside outside of Pine Bluff and most likely reside in Little Rock. The commuting experience creates certain challenges for JRMC and the longer-term retention of physicians.

- Due to the needs analysis and/or the current age of physicians within a given specialty, JRMC should concentrate its recruitment efforts in the following specialties:
 - ⇒ Cardiology
 - ⇒ Cardiovascular Surgery
 - ⇒ ENT
 - ⇒ Gastroenterology
 - ⇒ Internal Medicine / Hospitalists
 - ⇒ Neurology
 - ⇒ Neurosurgery
 - ⇒ OB/GYN
 - ⇒ Orthopedics
 - ⇒ Pediatrics
 - ⇒ Surgery
 - ⇒ Urology
- Primary care shortages exist throughout SEARK. By working with AHEC Family Practice Residency Program, JRMC should encourage more residents to stay in Southeast Arkansas and practice medicine. Likewise, JRMC should begin recruiting Advanced Practice Nurses (APNs) and Physician Assistants (PAs) to practice in counties throughout Southeast Arkansas in order to help meet the significant needs which exist.

In non-physician health care professions, critical shortages are projected in the short-term in the following areas: pharmacists, therapists, bachelor and masters prepared nursing (BSN/MSN), and nutritionists.

An inadequate supply of physician specialists results in a lack of access to and for specialty care. By obtaining and analyzing the HCUPs data sets, JRMC was able to determine the following percentages of patients that travel great distances from their homes and outside Southeast Arkansas to receive specialty care.



This is a significant finding of this CHNA and an important factor to be considered by JRMC in meeting the communities' health needs.

Input from “Broad Interest” Community Groups and Public Health Expert(s)

The process utilized for forming, gaining and assimilating input from community groups is described above. Likewise, the participants and various meetings and topics, as well as the group facilitators, are described earlier in this report. This section seeks to provide a summary of the input provided by the groups.

- As noted in the statistics and utilization data provided by JRMC to the participants, the consensus was inpatient admissions will continue to decline, outpatient procedures and visits will continue to increase, fewer IP beds will be needed and more space will need to be devoted to ambulatory care by all providers.
- Heart disease and needs of an aging population rose to the top as health priorities for JRMC and providers throughout Southeast Arkansas.
- Health literacy, obesity/nutrition/exercise, and chronic disease self-management were also identified as top priorities for the community. Some felt there are other resources in the community to deal with these types of health matters. Others felt JRMC should partner with other health providers to ensure these needs are met. The final consensus was JRMC’s main effort should be in the area of physician recruitment for these areas.
- All participants identified critical services that JRMC must provide and for which the service areas place heavy reliance on JRMC:
 - ⇒ Care for heart disease and strokes
 - ⇒ Emergency, including trauma,
 - ⇒ Surgical care
 - ⇒ Advanced diagnostic and ancillary services (such as MRI, PET, digital mammography, etc.)
- Other services/programs not gaining consensus as critical (for JRMC to provide):
 - ⇒ Mental health services
 - ⇒ Geriatrics
 - ⇒ OB
 - ⇒ Gastric by-pass surgery
- In general the groups felt the public does not fully understand the “more objective” terms utilized in measuring and comparing quality and more education was needed so that informed decisions could be made by the public.
 - ⇒ Most participants generally viewed healthcare reform and regulatory forces as having negative financial and other implications.
- Many participants envisioned JRMC and other Southeast Arkansas providers entering partnerships with UAMS to provide care for the region.
- Regarding physicians and the clinical workforce, the following consensus and strongly held beliefs were expressed:
 - ⇒ Shortages and increased competition for all kinds of healthcare professionals will prevail.
 - ⇒ JRMC will need to recruit a large number of physicians to meet needs of the region. This must be JRMC’s number one priority.
 - ⇒ New incentives must be developed and implemented to attract students to healthcare professions & rural areas.
 - ⇒ Large percentage of workforce will commute from outside Jefferson County.
 - ⇒ Care teams will include APNs and PAs.
 - ⇒ Some specialties need to be handled through referrals or telemedicine.
 - ⇒ IOM recommends 80% of hospital nurses be BSN trained. This will present a challenge for all providers throughout Southeast Arkansas as most RNs are diploma trained/licensed.

- ⇒ Automation will play a big role in filling some health professions.
- An emphasis must be placed on prevention and health management throughout Southeast Arkansas. While this may not be JRMC's primary responsibility and duty, JRMC can certainly provide assistance.
 - ⇒ More outreach programs and services are needed to address obesity/nutrition, and management of chronic diseases.
 - ⇒ More educators and counselors are needed throughout the community in these areas.
 - ⇒ Low cost fitness is needed in some rural communities in JRMC's secondary service area.
 - ⇒ Educating and promoting healthier lifestyles among the youth is important.

Summary Conclusions of the CHNA, Goals & Objectives, and Implementation Strategies

A number of community health needs were identified as a part of the community health needs assessment. The following list of community health needs was prioritized based on factors such as number of community members affected, particularly vulnerable or underserved populations, potential to impact quality of life and improve community health, and availability of resources in the community.

1. Availability and access to both primary care and specialty physicians.
 - a. Analysis and qualitative input from the community groups indicated this was a critical need for the community.
 - b. JRMC intends on meeting these community health needs by:
 - i. Continuing to financially support the UAMS-AHEC Family Practice residency program at JRMC and working directly with residents to encourage them to locate and practice throughout Southeast Arkansas (by offering financial incentives, practice management and support, etc.)
 - ii. Devote sufficient resources to identify, recruit and retain a sufficient number of specialists to provide care for Southeast Arkansas. JRMC will follow the medical manpower plan developed and recruit physicians based on that analysis for the foreseeable future.
 - iii. Work with UAMS and explore the utilization of telemedicine throughout SEARK for specialty services and consultation not otherwise available.
 - iv. Where an insufficient number of primary care physicians exists, recruit APNs and PAs to provide primary care and support for Southeast Arkansas.
 - v. Develop networks throughout Southeast Arkansas to ensure coordination of care.
 - vi. Continue the implementation and deployment of electronic health record, exchange, and other technologies to aid with efficiency and availability of health information.
 - vii. JRMC will make efforts to develop specialty physician clinics in the outlying areas of Southeast Arkansas, thus providing specialty care closer to residents' homes.
2. Healthcare workforce development (recruitment, education, training, retention and retooling) to ensure a sufficient number, and appropriately skilled and qualified, workforce is available to care for the residents of Southeast Arkansas.
 - a. Studies for UAMS projected significant workforce shortages throughout the State.
 - b. JRMC analysis and community groups identified certain disciplines, that in the short-term, may present significant challenges.

- c. JRMC will continue to support and operate the Jefferson School of Nursing to add to the supply of nursing.
 - d. JRMC will continue to provide site support for clinical rotations for UAPB, UAM, SEARK, and other nursing programs.
 - e. JRMC will work with several BSN programs to develop a diploma to BS path.
 - f. JRMC will continue to serve as rotation site for SEARK and other teaching/training programs in fields such as radiology, respiratory therapy, medical laboratory, etc.
 - g. JRMC will continue to provide tuition reimbursement for employees that elect to further their education and training.
3. Availability of emergency services, including trauma, for residents of Southeast Arkansas.
- a. Presently, JRMC is designated as a Level II Trauma Center.
 - b. Emergency and trauma services were identified by the community groups as a critical service which JRMC must continue to provide.
 - c. JRMC incurs considerable cost in securing physician specialty coverage and support systems to provide Level II Trauma services and will continue to devote its resources to provide such services. While no level can be guaranteed, JRMC will make all reasonable attempts to maintain its Level II status and service level.
 - d. JRMC has established transfer and referral agreements with all critical access hospitals in Southeast Arkansas. Likewise, JRMC has cooperative agreements with all EMS providers. JRMC's Emergency Department Medical Director serves as a medical director for EMS providers. JRMC will continue to encourage these cooperative arrangements.
4. Availability of surgical services.
- a. Surgical services is made up of facilities, equipment, technologies, physician specialists, and trained staff.
 - b. As indicated in the above manpower reference, having enough appropriately trained physician specialists will be a top priority, thus adding to the need to have robust surgical services available for Southeast Arkansas.
 - c. JRMC will continue to invest in the latest technologies to provide surgical services that are appropriately provided by a hospital the size and scope of JRMC.
 - d. JRMC will continue to provide inpatient and outpatient facilities. No need was identified for more or different facilities. The largest need was in the area of surgeon availability.
 - e. JRMC will make efforts to develop specialty clinics in the outlying areas where pre-surgical assessments/workups and post-surgical care can be provided closer to home.
5. Availability of advanced diagnostic and ancillary services.
- a. JRMC currently provides advanced radiologic diagnostic services in three locations. No need was identified for additional diagnostic facilities. Rather community groups sought to ensure JRMC continued to operate existing facilities.
6. Education, prevention, and general medical care for stroke and heart disease, including education and training on prevention and/or self-management of high cholesterol and high blood pressure. Reduce mortalities as a result of heart disease.
- a. The availability of primary care and specialty physicians is one of the larger hurdles to meeting the need of caring for stroke and heart disease. As indicated above in the top priority, JRMC will devote appropriate resources to recruiting and retaining primary care and specialty physicians.
 - b. JRMC will develop or partner with other healthcare providers to add to the current offering of education on prevention and/or self-management.
 - c. JRMC will continue to offer employer workplace screenings and outreach.

- d. JRMC will continue to offer education in the schools and churches.
- 7. Education, prevention, self-management and general medical care for diabetes, with the goal of reducing complications and mortality rates.
 - a. JRMC currently provides education to diabetic patients and families on nutrition, exercise, medications, and self-management for free. JRMC will continue to provide these programs.
 - b. JRMC will look to expand these educational offerings.
- 8. Education and prevention of obesity. Increase nutritional knowledge and self-management of weight.
 - a. JRMC currently operates two wellness centers in the Southeast Arkansas service area. Discounts are provided to employer groups. Group classes and individual instruction are offered.
 - b. JRMC will continue to provide wellness and fitness programs through its current wellness centers.
 - c. Exercise facilities were identified in the areas for those unable to pay.
- 9. Increase knowledge of, and assistance with, self-management of chronic diseases with the goal of reducing health issues, complications and mortalities related to such chronic diseases.
 - a. Self-management of chronic diseases is an area that will require partnerships with physicians and other healthcare providers and JRMC.
 - b. JRMC has identified needs in hypertension, diabetes, and kidney failure.
 - c. JRMC will expand the role of its case management department to assist with coordination of care of post acute care episodes with primary care and specialty physicians.
 - d. JRMC will work with local home health agencies to ensure education and assistance is available and provided in the home.
 - e. JRMC will continue to provide health fairs and outreach programs to local businesses, churches and the general public.
- 10. Increase education of youth regarding sexually transmitted diseases with the expressed desire to reduce the incidence and occurrence of STD.
 - a. Presently, this need is outside the scope of JRMC.
 - b. Other organizations, including the Department of Health, schools and other healthcare organizations have taken on the responsibility of education and prevention.

In an economically depressed area such as Southeast Arkansas, the importance of making available and providing long-term inpatient and outpatient regional referral, acute care, and hospital services should not be overlooked. Given the socioeconomic challenges, levels of poverty, high-uninsured levels, etc., providing tertiary specialty care is a major community health benefit. This has not been highlighted as a “need” due to the existence of JRMC. However, given the challenges facing hospitals and in particular the economics of Southeast Arkansas, a number one priority of JRMC should be to ensure acute, hospital inpatient and outpatient services continue to be available to the residents of Southeast Arkansas.

EXHIBIT A

DATA SOURCES AND REFERENCES

The following data sources and references were provided by the Arkansas Department of Public Health:

U.S. Census Quickfacts; <http://quickfacts.census.gov/qfd/index.html>

America's Health Rankings; www.americashealthrankings.org/

CDC's Interactive Atlas of Heart Disease and Stroke;
<http://apps.nccd.cdc.gov/DHDSPAtlas/>

Community Health Status Indicators (CHSI);
www.communityhealth.hhs.gov/homepage.aspx?j=1

Community Commons; www.communitycommons.org/

County Health Facts Brochures;
www.healthy.arkansas.gov/programsServices/communications/Pages/Publications.aspx#brochures

County Health Facts Maps;
www.healthy.arkansas.gov/programsServices/communications/Pages/Publications.aspx#maps

County Health Profile Data;
www.healthy.arkansas.gov/programsServices/healthStatistics/Pages/Statistics.aspx

The Behavioral Risk Factor Surveillance Survey (BRFSS) County Estimates;
www.healthy.arkansas.gov/programsServices/healthStatistics/Brfss/Pages/CountyData.aspx

The Behavioral Risk Factor Surveillance Survey (BRFSS) County Maps;
www.healthy.arkansas.gov/programsServices/healthStatistics/Brfss/Pages/BrfssMaps.aspx

County Adult Health Survey (CAHS) / County Youth Health Survey (CYHS);
www.healthy.arkansas.gov/programsServices/healthStatistics/Brfss/Pages/CountyHealthSurveys.aspx

Arkansas Prevention Needs Assessment Survey (APNA);
www.countyhealthrankings.org/app/arkansas/2012

Public Health in Arkansas' Communities Search (PHACS); www.uams.edu/phacs/

Aspire Arkansas Community Indicators Report;
www.arcf.org/TransformArkansas/4IndicatorsProject/tabid/175/Default.aspx

Arkansas Department of Health, Health Statistics Branch Query System;
170.94.15.100/scripts/broker.exe?_service=default&_program=arcode.main_welcome_live.sas

Arkansas Cancer Query System;
www.healthy.arkansas.gov/programsServices/healthStatistics/CancerRegistry/Pages/default.aspx

The Behavioral Risk Factor Surveillance Survey (BRFSS); www.cdc.gov/brfss/index.htm

Arkansas Department of Environmental Quality; www.adeq.state.ar.us/

EPA Air Quality Information; www.epa.gov/gateway/learn/airpollution.html

EPA Water Quality Information;
<http://water.epa.gov/scitech/datait/databases/drink/sdwisfed/howtoaccessdata.cfm>

National Environmental Public Health Tracking Network (Tracking Network);
ephtracking.cdc.gov/showHome.action

The following data sources and references were cited and utilized by:

Center for Business and Economic Research
Sam M. Walton College of Business
University of Arkansas
Willard J. Walker Hall 545
Fayetteville, Arkansas 72701-1201
Contacts: Kathy Deck, Director and Viktoria Riiman, Research Associate
(479) 575-4151

Aiken, L., Clarke, S. P., Sloane, D.M., Sochalski, J. and J. H. Silber, "Hospital Nurse Staffing and Patient Mortality, Nurse Burnout, and Job Dissatisfaction," *Journal of American Medical Association*, October 23/30, Vol. 288, No. 16, pp. 1987-1993, 2002.

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www.healthy.arkansas.gov/programsServices/healthStatistics/.

Arkansas Department of Human Services, Annual Statistical Reports,
<http://humanservices.arkansas.gov>.

Arkansas State Highway Commission, Arkansas State Transportation Improvement Program,
www.arkansashighways.com.

Buerhaus, P. I., Donelan, K., Ulrich, B.T., Norman, L. and Dittus, R., "State of the Registered Nurse Workforce in the United States," *Journal of Nursing Economics*, Jan-Feb, Vol. 24, No. 1, pp. 6-12, 2006.

Bureau of Economic Analysis, U.S. Department of Commerce, www.bea.gov:

- National Income and Product Accounts
- Gross Domestic Product
- Personal Income and Employment by Industry

Bureau of Health Professions, Health Resources and Services Administration, U.S. Department of Health and Human Services, "The Physician Workforce: Projections and Research into Current Issues Affecting Supply and Demand," <http://bhpr.hrsa.gov/healthworkforce/reports/physwfissues.pdf>.

Bureau of Labor Statistics, U.S. Department of Labor, www.bls.gov:

- Current Employment Statistics
- Local Area Unemployment Statistics
- Occupational Employment Statistics
- Quarterly Census of Employment and Wages

Centers for Medicare and Medicaid Services, U.S. Department of Health and Human Services, www.cms.gov.

Health Policy Research Institute, American College of Surgeons, "The Aging Surgeon Population," May 2010, http://www.acshpri.org/documents/ACSHPRI_FS5.pdf
Health Resources and Services Administration, U.S. Department of Health and Human Services, "Projected Supply, Demand, and Shortages of Registered Nurses: 2002-2020," 2002.

Health Resources and Services Administration, U.S. Department of Health and Human Services, "The Physician Workforce: Projections and Research into Current Issues Affecting Supply and Demand," 2008, <http://bhpr.hrsa.gov/healthworkforce/reports/physwfissues.pdf>.

Internal Revenue Service, U.S. Department of the Treasury, www.irs.gov/taxstats/.

Kane, R. L., Shamiliyan, T.A, Mueller, C., Ducal, S. and Wilt, T.J., "The Association of Registered Nurse Staffing Levels and Patient Outcomes: Systematic Review and Meta-Analysis," *Medical Care*, Vol. 45, No. 12, pp. 1195-1204, 2007.

Office of Communications and Marketing, University of Arkansas for Medical Sciences, www.uams.edu.

Office of Rural Health & Primary Care, Arkansas Department of Health, www.healthy.arkansas.gov/programsServices/hometownHealth/.

Robert Wood Johnson Foundation and University of Wisconsin Population Health Institute, County Health Rankings 2011: Arkansas Report, http://www.countyhealthrankings.org/sites/default/files/states/CHR2011_AR_0.pdf.

Sargen, M., Hooker, R.S., and Cooper, R.A., "Gaps in the Supply of Physicians, Advance Practice Nurses, and Physician Assistants," *Journal of the American College of Surgeons*, June 2011.

Statistical Analysis Software, www.sas.com.

Tilden, Nelson A. "The Coming Shortage of Physicians in the United States," *New England Journal of Medicine*, Jan.-Feb. 2001.

University of Arkansas for Medical Sciences, www.uamshealth.com.

U.S. Census Bureau, www.census.gov:

- American Community Survey
- Census Demographic and Social Characteristics
- Intercensal Population Estimates
- Poverty Estimates

COMMUNITY RESOURCES
FOR
SOUTHEAST ARKANSAS

INDEX

Resource List

Addiction Centers-Arkansas

Adoption Services

Adult Day Care Services

Air Medical Flights/Air Ambulances

Ambulances-Ground

Dialysis Centers

Home Health Agencies

Home Medical Equipment & Respiratory Services

Hospice Services

Infusion Therapy & Specialty Pharmacy

Pain Management Services

Professional Sitters

Prosthetic & Orthotic Services

Psychiatric Services

Rehabilitation Programs-Inpatient/Acute

Rehabilitation Programs-Outpatient/Therapies

Rehabilitation Programs/Postacute

Rehabilitation Programs-Vocational

Residential Care Facilities

Senior Citizen Centers

Skilled Nursing Facilities

Would Care Treatment Centers

RESOURCE LIST

Access

200 West 13th
Pine Bluff, AR 71601
870-535-1302

Advocacy Services, Inc.

Services for the developmentally disabled and mentally ill
501-324-9215

Adult Protective Services

PO Box 1437, Slot 1412
Little Rock, AR 72203-1437
501-682-8491
800-482-8049

Advocates for Battered Women

800-332-4443

Alzheimer's Association

800-272-3900

Alzheimer's Disease & Related Disorders Association

10002 W. Markham
Little Rock, AR 72205
501-221-0021

American Amputee Foundation

501-668-2523

American Association of Homes for the Aging

202-783-2242

American Association of Retired Persons

202-434-2277

American Cancer Society

901 North University Drive
Little Rock, AR 72207
501-664-3480
800-482-1124

American Heart Association

909 West 2nd St.
Little Rock, AR 72201
501-375-9148

American Kidney Fund

6110 Executive Blvd. Suite 1010
Rockville, MD 20852
800-638-8299

American Lung Association of Arkansas

211 Natural Resources Drive
P.O. Box 3857
Little Rock, AR 72205
501-224-5864
800-586-4872

American Diabetes Association

800-232-3472

American Foundation for the Blind

800-232-5463

American Red Cross

1800 E. Harding
Pine Bluff, AR 71601
870-534-7312

Arkansas Attorney General's Office

Consumer Protection Division
200 Tower Bldg., 323 Center St.
Little Rock, AR 72201
501-682-2341
800-482-8982

Arkansas Cancer Society

P.O. Box 3822
Little Rock, AR 72203
800-ACS-2345

Arkansas Epilepsy Society (Arkansas Children's Hospital)

800 Marshal Street
Little Rock, AR 72202
501-320-3636
501-320-1850

Arkansas Gerontological Society

P.O. Box 2371
Little Rock, AR 72203
501-682-8529

Arkansas Kidney Disease Commission

1616 Brookwood
Little Rock, AR 72202
501-296-1628

Arkansas Medical Society

P.O. Box 5776
Little Rock, AR 72215
501-224-8967

Arkansas Foodbank Network, Inc.

8121 Distribution Dr.
Little Rock, AR 72209
501-565-8121

Arkansas Health Department

800-482-5400

Arkansas Insurance Commission

400 University Tower Bldg.
12th & University
Little Rock, AR 72204
501-686-2900

Arkansas Insurance Dept.

800-852-5494

Arkansas Kidney Commission

501-371-1066

Arkansas Public Service Commission

1000 Center
P.O. Box C-400
Little Rock, AR 72203
501-682-1718
800-482-1164

Arkansas Seniors Organized for Progress

1408 Rebsamen Park Road
Little Rock, AR 72202
501-661-1401

Arkansas Spinal Cord Commission

1501 North University
Little Rock, AR 72207
501-296-1788

Arthritis Foundation

6213 Lee Avenue
Little Rock, AR 72205
800-482-8858

BACH (Long Term Care)

501-374-2559
FAX 501-374-2541

Better Business Bureau of Arkansas, Inc. (BBB)

1415 South University Ave.
Little Rock, AR 72204
501-664-7274
800-482-8448

Casa, Inc.

P.O. Box 6705
Pine Bluff, AR 71611
870-535-0287

Central Arkansas Radiation Therapy Institute (CARTI)

P.O. Box 5210
Little Rock, AR 72215,
501-664-8573

Child Abuse Reports

800-482-5964

Child Center, Inc.

1000 W. 4th
Pine Bluff, AR 71601
870-534-8272
Client Assistance (DHS Clients) 800-482-8988

Crippled Children's Services

Little Rock, AR
501-371-2279

Cystic Fibrosis Foundation

7101 W. 12th, Suite 401
Little Rock, AR 72204
501-664-1200

Department of Human Services

1226 W. 6th St.
Pine Bluff, AR 71603
870-534-4200

Diabetes Association of Arkansas

11500 Rodney Parham Road, Suite 19
Little Rock, AR 72212
501-221-7444

Division of Aging and Adult Services

P.O. Box 1437, Slot 1412, Suite 1417
Donaghey Bldg., 7th & Main Sts.
Little Rock, AR 72203
501-682-2441

Division of Services for the Blind

1226 W. 6th St.
Pine Bluff, AR 71601
870-534-4200

Domestic Violence/Battered Women

800-332-4443

DME Regional Carrier Medicare

800-583-2236
Palmetto Government Benefits Admin.
Drew County Development Center
870-367-6825

Eldercare Locator

800-677-1116

Food Stamp Office

1226 W. 6th St.
Pine Bluff, AR 71601
870-534-4200

Hearing Aid Help Line

800-521-5247

Help for Incontinent People

800-252-3337

Inspector General (Medicare Complaints)

800-368-5779

Jefferson Comprehensive Care Center

870-543-2380
FAX 870-535-4716

Jenkins Industries, Inc.

2411 Leslie Leas Drive
Pine Bluff, AR 71603
870-536-0475

Jenkins Memorial Center

2410 Rike Drive
Pine Bluff, AR 71603
870-534-2035

Legal Aid

1400 W. 5th St.
Pine Bluff, AR 71601
870-536-9006

Legal Services for the Elderly

212-391-0120

Low Income Health Care

800-638-0742

Medical Aid

P.O. Box 7228

Pine Bluff, AR 71611

870-536-0046

Medicaid Application

DHS OFFICE

870-534-4200

Medicaid Fraud Control Unit

501-682-8849

Medicaid Eligibility Information

800-550-1401

Medicaid Recipients Information

800-482-5431

Medicare Hotline

800-638-6833

Medicare Hotline (10am-6pm)

800-633-4227

Medicare Application

Social Security Office

870-534-0183

800-234-5772

National Association for the Deaf

301-587-1788

National Association for Speech and Hearing

800-638-8255

National Council on the Aging

202-479-1200

National Council on Patient Information and Education

202-347-6711

National Eye Care Project

800-222-3937

National Hearing Aid Society

800-521-5247

National Hospice Organization

703-243-5900

National Insurance Consumer

Help Line

800-942-4242

National Rehabilitation Information Center

800-346-2742

National Social Security Admin

800-772-1213 (7am-7pm)

National Library Service

Blind and Physically Handicapped

800-424-8567

Neighbor To Neighbor

1419 Pine St.

Pine Bluff, AR 71601

870-534-2883

Nursing Home Complaints

800-482-8988

Office of Long Term Care

523 South Louisiana St.

Little Rock, AR 72201

501-682-8425

501-682-8430

OMBUDSMAN

Nursing Home Ombudsman

709 East 8th

Pine Bluff, AR 71601

870-534-3268

Pine Bluff Housing Authority

2616 Belle Mead

Pine Bluff, AR 71601

870-541-0706

Public Service Commission

501-682-2051

Rape Crisis

870-536-4544

Salvation Army

P.O. Box 8209
Pine Bluff, AR 71611
870-534-0504

SCAN, INC.

1210 Cherry
Pine Bluff, AR 71601
870-536-7740

Social Security Administration

100 E. 8th St.
Pine Bluff, AR 71601
870-534-0183

Southeast Arkansas Behavioral

Health Care System
2500 Rike Dr.
P.O. Box 1019
Pine Bluff, AR 71613
870-534-1834
800-272-2008
Fax 870-534-5798

Social Security

Administration/SSI
800-772-1213

Veterans Administration

800-827-1000

ADDICTION CENTERS-ARKANSAS

These centers assist individuals with addiction problems such as alcohol and drug dependence.

ARKANSAS COUNTY

Southeast Arkansas Behavioral Healthcare, Inc.
121 Commercial Drive, Suite B
Stuttgart, AR 72160
870-673-1634

DREW COUNTY

SE Arkansas Substance Abuse Services
115 North Freeman St.
Dermott, AR 71638
870-538-3900

GRANT COUNTY

Southeast Arkansas Behavioral Healthcare Inc.
301 North Oak St.
Sheridan, AR 72150
870-942-5101
800-272-2008

JEFFERSON COUNTY

Human Development & Research Services
6841 W. 13th St.
Pine Bluff 71602
870-879-1051

Specialized Women's Services
3100 West 34th Ave.
Pine Bluff, AR 71603
870-534-2995

Pine Bluff Outpatient Office
2106 East 6th St.
Pine Bluff, AR 71601
870-541-0965

Jefferson Regional Medical Center
1600 W. 40th Ave.
Pine Bluff 71603
870-541-7100

Southeast Arkansas Mental Health Center
2500 Rike Dr.
PO Box 1019
Pine Bluff 71613
870-534-1834 Ext.123

LINCOLN COUNTY

SE Arkansas Behavioral Healthcare Systems, Inc.
612 East Arkansas St.
Star City, AR 71667
870-628-4181

ADOPTION SERVICES

Adoption Advantage Inc.
1014 West Third
Little Rock, AR 72201
501-376-7778
877-349-9334

Bethany Christian Services
1100 N. University #66
Little Rock, AR 72207
800-336-4425

ADULT DAY CARE SERVICES

Adult day care programs provide a place for individuals to spend time with other adults while doing crafts, playing games and just socializing.

ARKANSAS COUNTY

Elite
Stuttgart Square Shopping Center
711 North College St.
Stuttgart, AR 72160
870-673-0969

BRADLEY COUNTY

Quality Adult Day Care
518 Central St.
Warren, AR 71671
870-226-3963

CHICOT COUNTY

Morris Booker Adult Daycare
800 N. Norwood St.
Dermott, AR 71638
870-538-3219

DESHA COUNTY

Smith & Smith Adult Day Care Center
628 West Choctaw St.
Dumas, AR 71639
870-382-5236

Caring Children Adult Day Center
209 North 2nd
McGehee, AR 76154
870-222-9322

DREW COUNTY

Caring Children Adult Day Care
139 East College St.
Monticello, AR 71655
870-460-9742

JEFFERSON COUNTY

Silver Years Adult Day Health Care Center
2407 S. Olive
Pine Bluff, AR 71603
870-534-7800

Elizabeth Adult Day Care
2318 Cherry St.
Pine Bluff 71603
870-534-5045

Dianne's Adult Health Daycare Center
601 Ohio Street
Pine Bluff, AR
870-536-2844

Pine Bluff Adult Day Care
612 West 5th St.
Pine Bluff, AR 71601
870-535-2370

Redeem Adult Day Health Care
1604 Brentwood Drive
Pine Bluff, AR 71601
870-541-0377

AIR MEDICAL FLIGHTS OR AIR AMBULANCES

Air ambulances can assist in transporting patients that need further emergent care at another facility or transport patients to another state if needed.

ARKANSAS

Aero Med Express
Hanger One, Rogers Municipal Airport
P.O. Box 1568
Rogers, AR 72757
501-636-1996

Air Ambulance
Little Rock, AR
501-228-9800
800-821-0541

Air Life - St. Michael Hospital
222 E. 7th St.
Texarkana, AR 71854
870-779-2079

Air MD
World Wide—24 hours/365 days
800-247-3671
727-530-7972

AirMed - Air Medical Transport, Inc.
4901 Woodlawn
Little Rock, AR 72205
800-666-6399

Angel Flight - Arkansas Children's Hospital
800 Marshall
Little Rock, AR 72202
501-320-1459

Critical Care Air Medical Transport
7620 Ferndale Cutoff
Little Rock, AR 72211
501-228-9800

Med-Flight - Baptist Medical Center
9601 I-630, Exit 7
Little Rock, AR 72205
501-227-1000

Travel Care International, Inc.
800-524-7633

AMBULANCES-GROUND

Ambulance services assist patients in emergency situations such as to reach a hospital for treatment or even to transport patients to nursing homes.

Ashley Co. Ambulance
888-821-2294

Cleveland Count Ambulance
870-325-6700
870-325-6222 Sheriff's Office

E A S I
116 North University Drive
Pine Bluff, AR
870-536-0734
866-912-3274

Pine Bluff Emergency	870-536-9111
Star City Emergency 870-628-3258	870-628-4271
Warren Emergency	870-226-3793

Ambulance Service

149 E. Waterman

Dumas, AR 71639

870-382-5511

Arkansas City, McGehee, Watson

870-222-4141

Gould 870-263-4907

870-263-4908

Grady 870-479-3904 870-479-3653

870-479-3348

Kingsland

870-325-6222

Rison

870-325-7317

Tillar

870-263-4907

Winchester

870-367-3411

MEMS

Sheridan, AR

870-942-4897

870-942-5555

870-942-4877

Monticello/Wilmar Ambulance Service

325 West Shelton

Monticello, AR 71655

870-367-7384

101 N. Church St.

Monticello, AR 71655

870-367-3411

DIALYSIS CENTERS

ARKANSAS COUNTY

Stuttgart Dialysis Center

Stuttgart, AR 72160

870-673-8823

Fax 870-673-3291

CHICOT COUNTY

Kidney Care of Lake Village

403 St. Marys St.

Lake Village, AR 71653

870-265-3837

DESHA COUNTY

Southeast Arkansas Dialysis of McGehee

102 S. 2nd St.

McGehee, AR 71654

870-222-5555

DREW COUNTY

Monticello Dialysis
Monticello, AR 71655
870-367-3100

JEFFERSON COUNTY

Jefferson County Dialysis, Inc.
2801 Olive St., Jefferson Square #19
Pine Bluff, AR 71603
870-534-2233

BMA
4400 Mulberry St., Suite B
Pine Bluff, AR 71603
870-534-4408

Southeast Arkansas Dialysis
2302 W. 28th, Suite 2
Pine Bluff, AR 71603
870-850-0545

LINCOLN COUNTY

US Renal Care
Dumas, AR 71639
870-382-3055
Fax 870-382-3112

HOME HEALTH AGENCIES

Home Health agencies assist patients in the privacy of their own home with everything from wound care, medications, to monitoring blood sugar levels for patients with diabetes. A skilled nurse will come into the home to assist and monitor disease processes and personal care aides can assist with the activities of daily living.

AGENCIES FOR SOUTHEAST ARKANSAS LISTED BY COUNTY

ARKANSAS COUNTY

Jefferson Home Care
3905 S. Hazel St.
Pine Bluff, AR 71603
870-534-3420
888-257-5515
Fax 870-534-4843

Area Agency of Southeast Arkansas
2116 South Buerkle St. A
Stuttgart, AR 72160
870-673-7146
Fax 870-673-3890
800-737-1297
800-270-1342 (After Hours)

Arkansas County Health Unit
711 N. College St.
Stuttgart, AR 72160
870-673-6601
Fax 870-673-8821
800-482-5400 (Weekends)

Arkansas County Health Unit
1616 S. Madison St.
P.O. Box 151
DeWitt, AR 72042
870-946-2662
Fax 870-946-4463
800-482-5400 (Weekends)

Baptist Home Health Network
11900 Colonel Glen Road
Little Rock, AR 72210
501-202-7480
800-850-6789
Fax 501-202-7706
800-992-6448

Baptist Home Health Network
1105 South Main St.
Stuttgart, AR 72160
870-673-8515
800-520-8515
Fax 870-673-8340

Care Network
9712 West Markham
Little Rock, AR 72205
501-223-3333
800-467-1333
Fax 501-228-0252
Home Care Visit Division
501-223-2558
2300 W. 29th Suite 3-A
Pine Bluff, AR 71603
870-850-0398
800-467-1333
Fax 870-850-0379

Delta Memorial Hospital Home Health
300 E. Pickens St.
P.O. Box 887
Dumas, AR 71639
888-878-4875
870-382-4303
Fax 870-382-6588

DeWitt City Hospital Home Health (25 mile radius)
Highway 1 & Madison St.
P.O. Box 32
DeWitt, AR 72042
870-946-2301
Fax 870-946-2848

Gentiva Health Services
204 Executive Court, Suite 100
Little Rock, AR 72205
501-223-8310
Fax 501-223-8315

ASHLEY COUNTY

ACMC Family Home Health
1015 Unity Road
Crossett, AR 71635
870-364-5555
Fax 870-364-5577

106 E. Lincoln St.
Hamburg, AR 71646
870-853-5911
Fax 870-853-8599

2820 Highway 165
Wilmot, AR 71676
870-473-2696
Fax 870-473-5540
800-480-9940

Area Agency of Southeast Arkansas
208 Alabama Street
Crossett, AR 71635
870-364-7788
800-737-1303
800-270-1342 (After Hours)
Fax 870-364-8144

Ashley County Health Unit
1300 W. Fifth Ave.
Crossett, AR 71635
870-364-4035
800-482-5400 weekends
Fax 870-364-3505

Ashley County Health Unit
401 N. Cherry
Hamburg, AR 71646
870-853-8980
800-452-5400 (Weekends)
Fax 870-853-4433

Chicot Memorial Hospital Home Health Agency
Hwy 65 & 82
PO Box 512
Lake Village, AR 71653
870-265-5351 Ext. 259
800-267-6338
Fax 870-265-2123

Dallas County Hospital Home Health
201 Clifton Street
Fordyce, AR 71742
870-352-6310
800-477-4360
Fax 870-352-6459

Drew Memorial Hospital Home Health Agency
778 Scoggin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

McGehee Desha County Hospital
(Southeast Arkansas Home Health Agency)
P.O. Box 351
McGehee, AR 71654
870-222-3806
870-222-5600 (After Hours)
Fax 870-222-3984

Medical Center of South Arkansas
431 West Oak
El Dorado, AR 71730
870-862-2631
Fax 800-862-2858

BRADLEY COUNTY

Area Agency of Southeast Arkansas
110 East Cedar
Warren, AR 71671
870-226-5769
800-737-1337
800-270-1342 (After Hours)
Fax 870-226-5009

Bradley County Health Unit
201 Bragg St.
Warren, AR 71671
870-226-6990
800-482-5400 (Weekends)
Fax 870-226-7828

Bradley County Health Unit
P.O. Box 647
Fordyce, AR 71742
870-352-2911
Fax 870-352-3848

Bradley County Medical Center Home Health Agency
404 S. Bradley St.
Warren, AR 71671
870-226-7943
870-226-7390
Fax 870-226-2733
800-866-3656 (Weekends call ER for the nurse on call)

Dallas County Hospital Home Health
201 Clifton St.
Fordyce, AR 71742
870-352-6310
800-477-4360
Fax 870-352-6459

Delta Memorial Hospital Home Health
300 E. Pickens St.
P.O. Box 887
Dumas, AR 71639
888-878-4875
870-382-4303
Fax 870-382-6588

Drew Memorial Hospital Home Health Agency
778 Scogin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

Medical Center of South Arkansas
700 West Grove St.
P.O. Box 1998
El Dorado, AR 71731-1998
870-863-2250
800-863-2260

Ouachita County Medical Center
P.O. Box 797
Camden, AR 71711
870-836-1301
800-773-9181

CHICOT COUNTY

Area Agency of Southeast Arkansas
310 Main St.
Lake Village, AR 71653
870-265-3841
800-737-1377
800-270-1342 (After Hours)
Fax 870-265-3841

Chicot County Health Unit
846 Hwy. 65 & 82
Lake Village, AR 71653
870-265-2236
Fax 870-265-5445
800-482-5400 (Weekends)

Chicot County Health Unit
600 Pecan St.
Dermott, AR 71638
870-538-3336
800-482-5400 (Weekends)
Fax -870-538-9344

Chicot Memorial Hospital HHA
Highway 65 & 82
P.O. Box 512
Lake Village, AR 71653
870-265-5351 Ext. 259
800-267-6338
Fax 870-265-2123

Delta Memorial Hospital Home Health
300 E. Pickens St.
P.O. Box 887
Dumas, AR 71639
888-878-4875
870-382-4303
Fax 870-982-6588

Drew Memorial Hospital Home Health Agency
778 Scogin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

McGehee Desha County Hospital
(Southeast Arkansas Home Health Agency)
P.O. Box 166
Dermott, AR 71638
870-538-2644
870-538-5969
Fax 870-538-5563
870-222-5600 (After Hours)

Medical Center Home Care Agency
(Ashley Memorial Home Care Agency)
2820 Highway 165
Wilmot, AR 71676
870-473-2696
Fax 870- 473-5540

CLEVELAND COUNTY

Jefferson Home Care
3905 S. Hazel St.
Pine Bluff, AR 71603
870-534-3420
888-257-5515
Fax 870-534-4843

Area Agency of Southeast Arkansas
201 Main St.
Rison, AR 71665
870-325-7455
800-737-1383
800-270-1342 (After Hours)
Fax 870-325-7889

Baptist Home Health Network
11900 Colonel Glenn Road, Suite 2000
Little Rock, AR 72210-2820
501-202-7443
Fax 501-202-7443

Bradley County Medical Center Home Health Agency
404 South Bradley St.
Warren, AR 71671
870-226-7943
800-866-3656
Fax -870-226-2733

Cleveland County Health Unit
409 E. Magnolia
P.O. Box 446
Rison, AR 71665
870-325-6132
Fax 870-325-6159

Dallas County Hospital Home Health
201 Clifton St.
Fordyce, AR 71742
870-352-6310
800-477-4360
Fax 870-352-6459

Delta Memorial Hospital Home Health
300 E. Pickens St.
Dumas, AR 71639
888-878-4875
870-382-4303
Fax 870-382-6588

Drew Memorial Hospital Home Health Agency
778 Scogin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

Ouachita County Medical Center
P.O. Box 797
Camden, AR 71711
870-836-1301
800-773-9181

Gentiva Health Services
204 Executive Court, Suite 100
Little Rock, AR 72209
501-223-8310
800-444-9756
Fax 501-224-0701

DALLAS COUNTY

Baptist Home Health Network
206 North Oak, Suite C
Sheridan, AR 72150
870-942-7601
800-257-9051
Fax 870-942-7837

Bradley County Medical Center Home Health Agency
404 South Bradley St.
Warren, AR 71671
870-226-7943
800-866-3656
Fax 870-226-2733

Dallas County Health Unit
209 N. Clifton St.
P.O. Box 647
Fordyce, AR 71742
870-352-2911
800-482-5400
Fax 870-352-3848

Dallas County Hospital Home Health
201 Clifton St.
Fordyce, AR 71742
870-352-6310
800-477-4360
Fax 870-352-6459

Ouachita County Medical Center
P.O. Box 797
Camden, AR 71711
870-836-1301
800-773-9181

Gentiva Health Services
204 Executive Court, Suite 100
Little Rock, AR 72205
501-223-8310
800-444-9756
Fax 501-224-0701

DESHA COUNTY

Area Agency of Southeast Arkansas
306 North Second
McGehee, AR 71654
870-222-6960
800-737-1515
800-270-1342

Chicot Memorial Hospital Home Health Agency
Hwy. 65 & 82
P.O. Box 512
Lake Village, AR 71653
870-265-5351 Ext. 259
800-267-6338
Fax 870-256-2123

Delta Memorial Hospital HHA
300 E. Pickens
P.O. Box 128
Dumas, AR 71639
870-382-4045
888-878-4875
Fax 870-382-6588

Desha County Health Unit
761 Highway 65 South
Dumas, AR 71639
870-382-2380
800-482-5400 weekends
Fax 870-382-5015

Drew Memorial Hospital Home Health Agency
778 Scogin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

McGehee Desha County Hospital
(Southeast Arkansas Home Health Agency)
P.O. Box 5
Watson, AR 71674
870-644-3614
Fax 870-644-3199

P.O. Box 351
McGehee, AR 71654
870-222-3806
870-222-3811
Fax 870-222-3984
McGehee Hospital 870-222-5600 (Page on call for weekend)
870-222-3802

DREW COUNTY

Area Agency of Southeast Arkansas
110 East Gaines
Monticello, AR 71655
870-367-9873
800-737-1529
800-270-1342 (After Hours)
Fax 870-367-6321

Bradley County Medical Center Home Health Agency
404 South Bradley St.
Warren, AR 71671
870-226-7943
800-866-3656
Fax 870-226-2733

Chicot Memorial Hospital Home Health Agency
P.O. Box 512
Hwy 65 & 82
Lake Village, AR 71653
870-265-5351 Ext. 259
800-267-6338
Fax 870-265-2123

Dallas County Hospital Home Health
201 Clifton Street
Fordyce, AR 71742
870-352-6310
800-477-4360
Fax 870-352-6459

Delta Memorial Hospital Home Health
300 East Pickens St.
P.O. Box 887
Dumas, AR 71639
870-382-4045
888-878-4875
Fax 870-382-6588

Drew County Health Unit
940 Scogin Dr.
Monticello, AR 71655
870-367-6234
800-482-5400 (Weekends)
Fax 870-367-9130

Drew Memorial Hospital HHA
778 Scogin Dr.
P.O. Box 538
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

McGehee Desha County Hospital
(Southeast Arkansas Home Health Agency)
P.O. Box 5
Watson, AR 71674
870-644-3614
Fax 870-644-3199

PO Box 351
McGehee, AR 71654
870-222-3806
870-222-3811
Fax 870-222-3984
McGehee Hospital
870-222-5600

Medical Center Home Care Agency
(Ashley Memorial Home Care Agency)
106 E. Lincoln Street
Hamburg, AR 71646
870-853-5911
Fax 870-853-8599

GRANT COUNTY

Jefferson Regional Home Health Services
1600 W. 40TH
Pine Bluff 71603
870-541-7210
800-422-2275 (Instate)
Fax 870-541-7238

Area Agency of Southeast Arkansas
811 East Center
Sheridan, AR 72150
870-942-4842
800-737-1627
800-270-1342 (After Hours)

Baptist Home Health Network
206 North Oak, Suite C
Sheridan, AR 72150
870-942-7601
800-257-9051
Fax 870-942-7837

CareNetwork
9712 West Markham
Little Rock, AR 72205
501-223-3333
800-467-1333
Fax 501-228-0252

Home Care Visit Division
2300 W. 29th Suite 3-A
Pine Bluff AR, 71603
501-223-2558
870-850-0398
800-467-1333
Fax 870-850-0379

Dallas County Hospital Home Health
201 Clifton St.
Fordyce, AR 71742
870-352-6310
870-536-0747
800-477-4360
Fax 870-352-6459

Grant County Health Unit
609 E. Center
Sheridan, AR 72150
870-942-7845
800-482-5400 weekends
Fax 870-942-8941

HSC (Hot Spring County Home Care)
1001 Schneider Drive
Malvern, AR 72104
501-337-4663
501-337-4471
Fax 501-337-4228

St. Vincent Homecare
6701 West 12th, Suite 13
Little Rock, AR 72204
501-664-2313,
800-467-2313

VNA (Visiting Nurse Association of Arkansas)
6701 West 12th, Suite 14
Little Rock, AR 72204
501-664-4933
800-264-4933
Fax 501-664-5808

Gentiva Health Services
204 Executive Court, Suite 100
Little Rock, AR 72205
501-223-8310
800-444-9756
Fax 501-224-0701

JEFFERSON COUNTY

Jefferson Regional Home Health Services
1600 West 40th
Pine Bluff, AR 71603
870-541-7210
800-422-2275
Fax 870-541-7238 (Instate)

Area Agency of Southeast Arkansas
801 East 8th Ave.
P.O. Box 8569
Pine Bluff, AR 71611
870-543-6300
800-264-3260
800-270-1342 (After Hours)
Fax 870-543-6322

Counties Served

Arkansas
Ashley
Bradley
Chicot
Cleveland
Desha
Drew
Grant
Jefferson
Lincoln

Services Provided

Personal Care and Homemaker/Chore

Under the supervision of a registered nurse, trained and certified home care aides provide individuals with personal hygiene and nutrition, including meal planning and preparation and assists with physical activity designed to maintain or increase an individual's sense of well-being and restore functional independence. Personal Care services are available for Medicaid recipients, regardless of age, who meet the needs eligibility. Personal Care is also available through private pay, the Elderchoices program or on a limited basis to eligible clients.

When the responsibilities of maintaining your home become too great, homemaker/chore services can assist with everyday housework such as changing linens, dusting, mopping, and general home management. Homemaker/Chore is available through private pay or the Elderchoices program.

Home Health/Skilled Nursing Care

With the help of your physician, our trained nursing staff provides you with the home care services needed to get you back on your feet. Services frequently prescribed include check vital signs, dressing changes, wound care, obtaining lab specimens, injections and patient education for self care.

Home health aides may assist with bathing, other personal care and some light housekeeping. Also, available is physical therapy, which can help people regain their strength and walking skills.

Skilled nursing services serves all ages and those who are Medicare, Medicaid and private insurance eligible and is available seven days a week, 24 hours a day. Home Care services are available at any of the Agency's county offices.

Care Management Services

Helping older individuals continue to live at home with as much independence as possible is the goal of Agency Care Managers. They can help you and your family sort out the complex maze of paperwork and find services through existing providers within the community. When you don't know where to turn for help, they are there to help you make decisions about your future needs.

Part of maintaining your independence at home is being prepared for unforeseen incidents and emergencies that may occur. One way to stay connected to families and friends 24 hours a day, seven days a week is with a Personal Emergency Response System (PERS) attached to your telephone. If you should fall or have another type of emergency, all you have to do is press the button and your emergency is reported to a trained Response Operator. Within minutes help is dispatched to your home. This service is available through private pay or the Elderchoices program. Care Management services are available at any of the Agency's county offices.

Caregiver Services

Caregivers are people caring for elderly parents, spouses, children or relatives. It is estimated that more than one quarter of the adult population has provided care to a family member in the past year alone. The Agency provides information and emotional support to caregivers through a monthly support group meeting. This is where people with mutual interests share information, thoughts, feelings, and experiences. For date, time, and location of meetings, call Pine Bluff at 543-6300 or toll-free at 1-800-264-3260.

Caring for another person can be physically, mentally and financially draining. Respite, a break for caregivers and families is a service where temporary care is provided to the caregiver. Respite Care can occur in a facility or in a home setting for varying lengths of time depending on the needs of the family and available resources. The program serves either persons caring for someone age 60 or older or a caregiver who is age 60 or over. Respite funding may come in the form of a voucher awarded by the Agency or through the Elderchoices program. Respite Care services are available at any of the Agency's county offices or by calling 1-800-264-3260.

Senior Center Services

Going to a local senior center for activities and lunch give you an opportunity to visit with other people and enrich your body, mind, and soul. Senior Citizens Centers in Southeast Arkansas offer a variety of activities to individuals who are 60 years of age or older. A nutritious hot meal is served Monday through Friday at noon. Other activities include exercise, nutrition education, table games, arts and crafts, music, educational programs, transportation, etc.

For those who are not able to attend the senior center due to illness or disability, agency staff can deliver a freshly prepared hot noon meal to your door Monday through Friday.

For those interested in a more flexible meal schedule, the Area Agency offers a box of two or five complete frozen meals delivered once per week. This option is only available through private pay or the Elderchoices program. Senior Center services are available through any of the Agency's sixteen senior centers.

Housing Services

A roof over your head and a warm place to sleep at night is a comfort to anyone. We can help you find affordable, safe housing throughout Southeast Arkansas. For some housing facilities, there is an age and income criteria. Housing services are available at any of the Agency's fourteen housing complexes, or by calling the Agency in Pine Bluff at 543-6300 or toll-free at 1-800-264-3260.

Nursing Home Ombudsman Service

The Nursing Home Ombudsman receives and investigates complaints regarding long-term care facilities and works to resolve these complaints between residents and administration/staff. The Ombudsman also assists clients with the appropriate long-term care placement and recruits and trains individuals as Volunteer Ombudsman. Ombudsman services are available by calling the Agency in Pine Bluff at 543-6300 or toll-free at 1-800-264-3260.

Transportation Services

Being able to access goods and services is a long-standing problem for rural Southeast Arkansas residents. For this reason, the Area Agency offers a full range of transportation services for all ages throughout Southeast Arkansas Transportation (SEAT) a rural transit program.

SEAT offers one way and round trips at reasonable rates from any point in Southeast Arkansas to anywhere in Arkansas and return. Services to the Greenville, MS area and northeast Louisiana may also be arranged. SEAT drivers are professionally trained and experienced in assisting passengers with special needs (i.e. wheelchair riders).

SEAT offers door-to-door service and is available on a "first call, first served" basis, with at least 48-hour advance notice. On request, wheelchair lift vans are available for people with special needs. Fares are based on distance traveled. To request a ride, call SEAT customer service in Pine Bluff at 543-6300 or toll-free at 1-866-501-7328 at least 48 hours in advance.



Southeast Arkansas Transportation (SEAT)					
Fares					
From	To Pine Bluff	To Little Rock	From	To Pine Bluff	To Little Rock
Jefferson County			Desha County		
Pine Bluff	6.00	20.00	Dumas	13.00	28.00
Redfield	8.00	12.00	McGehee	20.00	30.00
Ashley County			Bradley County		
Crossett	28.00	40.00	Hermitage	22.00	30.00
Hamburg	25.00	40.00	Warren	20.00	28.00
Wilmot	30.00	40.00			
Arkansas County			Union County	35.00	45.00
Stuttgart	12.00	20.00			
Dewitt	15.00	22.00			
Gillett	18.00	25.00			
Grant County			Calhoun County	25.00	40.00
Sheridan	10.00	18.00			
Prattville	12.00	21.00			
Drew County			Dallas County	23.00	35.00
Monticello	20.00	30.00			
Wilmar	20.00	30.00			
Lincoln County			Lonoke County		
Star City	10.00	23.00	England	12.00	12.00
Gould	10.00	23.00	Humnoke	12.00	12.00
Grady	10.00	23.00	Carlisle	15.00	15.00
			Lonoke	12.00	15.00
Cleveland County			Chicot County		
Rison	10.00	23.00	Eudora	30.00	40.00
Kingsland	12.00	25.00	Lake Village	28.00	36.00
			Dermott	25.00	30.00
General Adult Fees	In Town	Outside City Limits to Town	Fare for Child under Age 12	In Town	Outside City Limits to Town
Round Trip	6.00	8.00	Round Trip	3.00	4.00
One Way	3.00	4.00	One Way	1.50	2.00
Adult Fare	Cross County Line		Children Under Age 12	Cross County Line	
Round Trip	10.00		Round Trip	5.00	
One Way	5.00		One Way	2.50	

Note. Extra stops must be planned with SEAT Customer Service when you request your ride. Scheduled extra stops are \$1.00. If not planned with Customer Service, extra stops may only be made if the Driver feels time permits. The fare is \$3.00 for unscheduled extra stops.

SEAT offers rural public transportation for all ages. Fares apply to all rural transportation riders where SEAT operates. Fares cover only a part of the costs to operate SEAT. Due to limited space, public transportation is provided for those who call first.

SEAT refers public transportation riders who live on a city bus route to Pine Bluff Transit.

SEAT provides Medicaid transportation for qualified Medicaid enrollees who have no other means of transportation (including with relatives and friends), who go to the nearest qualified provider and who go to medical services paid for by Medicaid.

All fares listed are for round trip.

Baptist Home Health Network
206 North Oak, Suite C
Sheridan, AR 72150
870-942-7601
800-257-9051
Fax 870-942-7837
Fax 501-202-7706

CareNetwork
9712 West Markham
Little Rock, AR 72205
501-223-3333
800-467-1333
Fax 501-228-0252

Home Care Visit Division
501-223-2558
2300 W. 29th Suite 3-A
Pine Bluff AR, 71603
870-850-0398
800-467-1333
Fax 870-850-0379

Dallas County Hospital Home Health
201 Clifton Street
Fordyce, AR 71742
870-352-6310
870-536-0747
800-477-4360
Fax 870-352-6459

Delta Memorial Hospital Home Health
300 E. Pickens St.
P.O. Box 887
Dumas, AR 71639
870-382-4303
888-878-4875
870-382-4045
Fax 870-382-6588

Jefferson County Health Unit
2306 Rike Dr.
P.O. Box 7267
Pine Bluff, AR 71611
870-535-2142
800-482-5400 (Weekends)
Fax 870-534-2970

St. Vincent Homecare
6701 West 12th, Suite 13
Little Rock, AR 72204
501-664-2313
800-467-2313

VNA (Visiting Nurse Association of Arkansas)
6701 West 12th, Suite 14
Little Rock, AR 72204
501-664-4933
800-264-4933
Fax 501-664-5808

Gentiva Health Services
204 Executive Court, Suite 100
Little Rock, AR 72205
501-223-8310
800-444-9756
Fax 501-224-0701

LINCOLN COUNTY

Jefferson Regional Home Health Services
1600 W. 40th St.
Pine Bluff, AR 71603
870-541-7210
800-422-2275 (Instate)
Fax 870-541-7238

Area Agency of Southeast Arkansas
703 Drew
700 South Lincoln
Star City, AR 71667
870-628-5147
800-737-2017
800-270-1342 (After Hours)
Fax 870-628-5100

Baptist Home Health Network
206 N. Oak, Suite C
Sheridan, AR 72150
870-942-7601
800-257-9051
Fax 870-942-7837

Bradley County Medical Center Home Health Agency
404 S. Bradley St.
Warren, AR 71671
870-226-7943
800-866-3656
Fax 870-226-2733

Dallas County Hospital Home Health
201 Clifton Street
Fordyce, AR 71742
870-352-6310
Fax 870-352-6459
800-477-4360 Pine Bluff Branch,
870-536-0747
Fax 870-536-2502
800-477-4360

Delta Memorial Hospital Home Health
300 E. Pickens
P.O. Box 887
Dumas, AR 71639
870-382-4303
888-878-4875
Fax 870-382-6588

Drew Memorial Home Health Agency
778 Scogin Drive
Monticello, AR 71655
870-367-1154
Fax 870-460-3534

Lincoln County Health Unit
101 W. Wiley St.
Star City, AR 71667
870-628-5072
800-482-5400 (Weekends)
Fax (870)628-1272

McGehee Desha County Hospital
(Southeast Arkansas Home Health Agency)
PO Box 334
Gould, AR 71643
870) 222-3806
Fax (870) 222-3984

McGehee Desha County Hospital
400 South Lincoln Ave.
P.O. Box 576
Star City, AR 71667
870) 628-4140

HOME MEDICAL EQUIPMENT & RESPIRATORY THERAPY

Durable medical equipment is designed to assist and meet the needs of individuals during their post hospitalization stage and thereafter as needed. This equipment can assist with anything from ambulation, such as a walker to breathing assistance such as oxygen.

AGENCIES FOR SOUTHEAST ARKANSAS BY COUNTY

ARKANSAS COUNTY

AeroCare Home Medical (Statewide)

620 West Bolling

Monticello, AR 71655

870-367-2655

866-288-6620

Fax 870-367-2654

Apria Healthcare

1519 Bowman Rd., Suite B

Little Rock, AR 72211

501-227-9020

888-507-9991

Fax 501-227-9018

Home Care Medical System, Inc.

100 S. Main Ave

Brinkley, AR 72021

870-734-4304

Mid-South Medical & Mobility

319-2 Bryant Ave.

Bryant, AR 72022

501-912-3604

888-775-0774

Fax 501-653-3001

Bird and Bear Medical

P.O. Box 8910

Little Rock, AR

501-888-2345

Fax 501-888-2349

United Medical, Inc.

223 S. Main

Stuttgart, AR 72160

870-673-1060

888-843-9339

Fax 870-763-4769

ASHLEY COUNTY

AeroCare Home Medical (Statewide)

620 West Bolling
Monticello, AR 71655

870-367-2655

866-288-6620

Fax 870-367-2654

Homecare Equipment and Supplies

213 North Second
McGehee, AR 71654
870-222-4699

Home Medical Supply

106 West Adams
Hamburg, AR 71646

870-853-4575

800-625-4445

Fax 870-853-4617

Mid-South Medical & Mobility

319-2 Bryant Ave.

Bryant, AR 72022

501-912-3604

888-775-0774

Fax 501-653-3001

Southern Medical Equipment

106 West Adams
Hamburg, AR 71646

870-853-4575

800-625-4445

Fax 870-853-4617

BRADLEY COUNTY

AeroCare Home Medical (Statewide)

620 West Bolling
Monticello, AR 71655

870-367-2655

866-288-6620

Fax 870-367-2654

American Home Patient

1101 E. Church
Warren, AR 71671

870-226-7797

Fax 870-226-7969

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Bird and Bear Medical
P.O. Box 8910
Little Rock, AR 72201
501-888-2345
Fax 501-888-2349

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

CHICOT COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Homecare Equipment and Supplies
213 North Second
McGehee, AR 71654
870-222-4699

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

Professional Pharmacy Services
103 S. Freeman
Dermott, AR 71638
870-538-3272

Southern Medical Equipment
106 West Adams
Hamburg, AR 71646
870-853-4575
800-625-4445
Fax 870-853-4617

CLEVELAND COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Apria Healthcare
1519 Bowman Rd., Suite B
Little Rock, AR 72211
501-227-9020
888-507-9991
Fax 501-227-9018

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Bird and Bear Medical
P.O. Box 8910
Little Rock, AR 72201
501-888-2345
Fax 501-888-2349

DALLAS COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Apria Healthcare
1519 Bowman Rd., Suite B
Little Rock, AR 72211
501-227-9020
888-507-9991
Fax 501-227-9018

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

Bird and Bear Medical
PO Box 8910
Little Rock, AR 72201
501-888-2345
Fax 501-888-2349

M & S Healthcare, Inc.
111 N. Oak St.
Sheridan, AR 72150
870-942-1699

DESHA COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Homecare Equipment and Supplies
213 North Second
McGehee, AR 71654
870-222-4699

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

Southern Medical Equipment
Brookhaven Shopping Center Unit 826
P.O. Box 1048
Dumas, AR 71639
870-382-1440
Fax 870-382-1351

DREW COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Homecare Equipment and Supplies
213 North Second
McGehee, AR 71654
870-222-4699

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

Southern Medical Equipment
Brookhaven Shopping Center Unit 826
P.O. Box 1048
Dumas, AR 71639
870-382-1440
Fax 870-382-1351

United Medical, Inc.
259 Hwy 425 North
Monticello, AR 71655
870-367-2525
888-843-9339
Fax 870-367-2149

JEFFERSON COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Apria Healthcare
1519 Bowman Rd., Suite B
Little Rock, AR 72211
501-227-9020
888-507-9991
Fax 501-227-9018

American Home Patient
3120 S. Hazel, Suite C
Pine Bluff, AR 71603
870-536-8334
800-444-5788
Fax 870-536-8336

Bird and Bear Medical
P.O. Box 8910
Little Rock, AR 72201
501-888-2345
Fax 501-888-2349

Lincare, Inc.
3139 W. 28th
Pine Bluff, AR 71603
870-534-0150
800-395-0150
Fax 870-536-8815

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

M & S Healthcare, Inc.
111 N. Oak St.
Sheridan, AR 72150
870-942-1699

PharmaThera
400 Hardin Road, Suite 170
Little Rock, AR 72211
501-954-8600
800-765-9800
Fax 501-954-8609

True Homecare Medical
2504 W. 28th
Pine Bluff, AR 71603
870-536-6301
888-437-1511
Fax 870-536-6305

Southern Medical Equipment
Brookhaven Shopping Center Unit 826
P.O. Box 1048
Dumas, AR 71639
870-382-1440
Fax 870-382-1351

United Medical, Inc.
2901 S. Olive # 10
Pine Bluff, AR 71603
870-534-5551
800-348-2273
Fax 870-534-3129

LINCOLN COUNTY

AeroCare Home Medical (Statewide)
620 West Bolling
Monticello, AR 71655
870-367-2655
866-288-6620
Fax 870-367-2654

Apria Healthcare
1519 Bowman Rd., Suite B
Little Rock, AR 72211
501-227-9020
888-507-9991
Fax 501-227-9018

Ashley Medical and Respiratory Equipment
1211-B 113 N.
Crossett, AR 71635
870-364-1644
Fax 870-364-1644

Bird and Bear Medical
P.O. Box 8910
Little Rock, AR 72201
501-888-2345
Fax 501-888-2349

Homecare Equipment and Supplies
213 North Second
McGehee, AR 71654
870-222-4699

Mid-South Medical & Mobility
319-2 Bryant Ave.
Bryant, AR 72022
501-912-3604
888-775-0774
Fax 501-653-3001

Southern Medical Equipment
Brookhaven Shopping Center Unit 826
P.O. Box 1048
Dumas, AR 71639
870-382-1440
Fax 870-382-1351

HOSPICES

Hospice services are designed to meet the physical, psychological and special needs of persons with terminal illnesses and provide caring and support to both the patient and their loved ones.

HOSPICE AGENCIES FOR SOUTHEAST ARKANSAS BY COUNTY

ARKANSAS COUNTY

Baptist Hospice
11900 Colonel Glenn Rd., Suite 2000
Little Rock, AR 72210
501-202-7474
800-900-7474
Fax 501-202-7793

Arkansas Hospice
2501 West 28th
Pine Bluff, AR 71603
870-850-6195

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Southeast Arkansas Hospice
P.O. Box 7426
Pine Bluff, AR 71611
870-850-7152
870-850-7851 (After Hours & Weekends)
870-540-6404
Fax 870-850-7413

ASHLEY COUNTY

Hospice Home Care
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496 Monticello
870-367-9008
800-479-0756
Fax 870-540-0072

BRADLEY COUNTY

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

CHICOT COUNTY

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

Lake Chicot Hospital Home Health/Hospice
870-265-5351
Fax 870-265-2498

CLEVELAND COUNTY

Baptist Hospice
3050 Twin Rivers Dr.
Arkadelphia, AR 71923-4299
870-245-1041
800-999-9801

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

Ouachita County Medical Center
P.O. Box 797
Camden, AR 71711
870-836-1301
800-773-9181

DALLAS COUNTY

Baptist Hospice
3050 Twin Rivers Dr.
Arkadelphia, AR 71923-4299
870-245-1041
800-999-9801

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

Ouachita County Medical Center
P.O. Box 797
Camden, AR 71711
870-836-1301
800-773-9181

DESHA COUNTY

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

DREW COUNTY

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

GRANT COUNTY

Arkansas Hospice
5600 West 12th Street
Little Rock, AR 72204
501-748-3374
877-257-3400
Fax 501-748-3334

Baptist Hospice
11900 Colonel Glenn Rd., Suite 2000
Little Rock, AR 72210
501-202-7474
800-900-7474
Fax 501-202-7793

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Southeast Arkansas Hospice
P.O. Box 7426
Pine Bluff, AR 71611
870-850-7152
870-850-7851 (After Hours & Weekends)
870-540-6404
Fax 870-850-7413

VNA "Caring for Life" Hospice
6701 W. 12th, Suite 14
Little Rock, AR 72204
501-664-4933

Odyssey HealthCare
333 Executive Court, Suite 20
Little Rock, AR
501-407-9127
866-407-9132
Fax 501-407-9652

JEFFERSON COUNTY

Arkansas Hospice
5600 West 12th Street
Little Rock, AR 72204
501-748-3374
877-257-3400
Fax 501-748-3334

Baptist Hospice
3050 Twin Rivers Dr.
Arkadelphia, AR 71923-4299

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Odyssey HealthCare
333 Executive Court, Suite 205
Little Rock, AR
501-407-9127
866-407-9132
Fax 501-407-9652

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Southeast Arkansas Hospice
P.O. Box 7426
Pine Bluff, AR 71611
870-850-7152
870-850-7851 (After Hours & Weekends)
870-540-6404
Fax 870-850-7413

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

VNA "Caring for Life" Hospice
6701 W. 12th, Suite 14
Little Rock, AR 72204
501-664-4933

LINCOLN COUNTY

Baptist Hospice
3050 Twin Rivers Dr.
Arkadelphia, AR 71923-4299

Hospice Angels
3801 Camden Road (Hwy. 79 S)
Chapel Village I, Suite 12
Pine Bluff, AR 71603
870-534-4847
800-537-0585
Fax 870-534-4884

Hospice Home Care of Pine Bluff, PLLC
3063 West 28th
Pine Bluff, AR 71603
870-540-0727
888-479-7496
Fax 870-540-0072

Hospice Home Care
455 West Gaines
Monticello, AR 71655
870-367-9008
800-479-0756

Southeast Arkansas Hospice
P.O. Box 7426
Pine Bluff, AR 71611
870-850-7152
870-850-7851 (After Hours & Weekends)
870-540-6404
Fax 870-850-7413

INFUSION THERAPY & SPECIALTY PHARMACY

Infusion therapy consists of IV antibiotic therapy as well as nutritional therapy such as TPN.

American Home Patient
3014 West 28th Street
Pine Bluff, AR 71603
870-536-8334
Fax 870-536-8336

Arkansas Home Medical
2201 Brookwood, Suite 311
Little Rock, AR 72202
877-255-2298
501-227-4390
Fax 501-227-4391

Baptist Health Home Infusion
9601 Baptist Health Drive, Suite 330
Little Rock, AR 72205
800-895-6106
501-202-1388
Fax 501-202-1800

Home IV Specialist
1235 Sturgis Road #7
Conway, AR 72034
877-426-5394
501-336-8350
Fax 501-336-8571

Pharmerica
3809 McCain Park Drive #105
North Little Rock, AR 72116
800-262-2715
501-753-1529
Fax 501-753-3717

United Medical (Formally I Care, United IV)
1527 S. Bowman Suite D
Little Rock, AR 72211
501-227-0900
888-395-8088
Fax 501-223-9508

PAIN MANAGEMENT PROGRAMS **ARKANSAS**

Baptist Memorial Medical Center - Pain & Headache Center
One Pershing Blvd., 5th Floor
North Little Rock, AR 72114
501-771-3777

Baptist Rehabilitation Institute of Arkansas
9601 Interstate 630, Exit 7
Little Rock, AR 72205
501-223-7000

HEALTHSOUTH Rehabilitation Hospital of Ft. Smith
1401 South J St.
Ft. Smith, AR 72901
501-785-3300

Jefferson Regional Medical Center - Pain Clinic
1600 W. 40th Ave.
Pine Bluff, AR 71603
870-541-6097

Little Rock Pain Clinic
#2 Lile Court
Little Rock, AR 72205
501-224-7246

The Pain Care Center
500 S. University #707
Little Rock, AR 72205
501-280-3700

PROFESSIONAL SITTERS

Professional sitters can assist patients in the home up to 24 hours a day with meals and activities of daily living.

Home Care Professionals
Covering South AR (6 to 24 Hr. Service)
300 East Center
Sheridan, AR 72150
870-942-9089
800-780-4009

PROSTHETIC & ORTHOTIC SERVICES

Adams County Prosthetics & Orthotics
10014 W. Markham St.
Little Rock, AR 72205
501-225-4557

Horton's Orthotic Lab, Inc.
5220 W. 12th St.
Little Rock 72204
501-663-2908
800-331-2908

Little Rock Prosthetics
220 N. Van Buren St. #2
Little Rock, AR 72205
501-664-2345

New Hope Prosthetics & Orthotic Services
2807 South Willow
Pine Bluff, AR 71603
870-536-2171
800-364-2749

Snell Prosthetic and Orthotic Laboratory
625 N. University Ave.
Little Rock, AR 72205
501-664-2624
800-342-5541 (Instate)
Fax 501-664-1708

PSYCHIATRIC PROGRAMS

ARKANSAS COUNTY

Southeast Arkansas MHC
413 E. Michigan St.
PO Box 866
Stuttgart, AR 72160
870-673-1633

ASHLEY COUNTY

Delta Counseling Associates
5th Ave. & Texas St.
P.O. Box 1195
Crossett, AR 71635
870-364-6471

BRADLEY COUNTY

Delta Counseling Associates
404 E. Central
Warren, AR 71671
870-226-5856

CHICOT COUNTY

Delta Counseling Associates
604 S. Pecan
Dermott, AR 71638
870-538-3212

Delta Counseling Associates
603 2nd St.
P.O. Box 32
Lake Village, AR 71653
870-265-3808

DESHA COUNTY

Delta Counseling Associates
Medical Complex, Highway 65 South
P.O. Box 311
Dumas, AR 71639
870-382-4001

Delta Counseling Associates
901 S. 3rd St.
P.O. Box 72
McGehee, AR 71654
870-222-3107

McGehee Desha County Hospital
900 S. Third St.
P.O. Box 351
McGehee, AR 71654
870-222-5600

DREW COUNTY

Delta Counseling Associates
790 Roberts Dr.
P.O. Drawer A
Monticello, AR 71655
870-367-9732

GRANT COUNTY

Southeast Arkansas MHC
Highway 270 West
P.O. Box 192
Sheridan, AR 72150
870-942-5101

JEFFERSON COUNTY

Jefferson Regional Medical Center
1600 W. 40th Ave.
Pine Bluff, AR 71603
870-541-7131

Southeast Arkansas Mental Health Center
2500 Rike Dr.
P.O. Box 1019
Pine Bluff, AR 71613
870-534-1834

Southeast Arkansas MHC
11th & Cypress Streets
P.O. Box 1019
Pine Bluff, AR 71613
870-534-8513

LINCOLN COUNTY

Southeast Arkansas MHC
Wiley St.
P.O. Box 8
Star City, AR 71667
870-628-4181

TEXAS

Texas NeuroRehab Center
1106 W. Dittmar Road
Austin, TX 78745
Contracted with Arkansas Medicaid for Residential Care
512-444-4835
800-252-5151
Fax 512-462-6636

REHABILITATION PROGRAMS-INPATIENT/ACUTE

ARKANSAS

Arkansas Children's Hospital
800 Marshall St.
Little Rock, AR 72202
501-320-1100

Baptist Rehabilitation Institute of Arkansas
9601 Interstate 630, Exit 7
Little Rock, AR 72205
501-223-7578

Delta Regional Rehabilitation
Crittenden Memorial Hospital
200 Tyler St.
West Memphis, AR 72301
870-732-7760
Fax 870-732-7761

HEALTHSOUTH Rehabilitation Hospital of Ft. Smith
1401 South J St.
Ft. Smith, AR 72901
501-785-3300
800-633-5512 (Instate)
800-648-5492 (Out-of-State)
Fax 501-785-8599

Hot Springs Rehabilitation Center
105 Reserve
Hot Springs, AR 71901
501-624-4411
Fax -501-624-0019

Leo Levi Hospital
300 Prospect Ave.
P.O. Box 850
Hot Springs, AR 71902
501-624-1281

Medical Center of South Arkansas
Union Medical Center
700 W. Grove St.
El Dorado, AR 71730
870-864-3200

National Park Medical Center Rehabilitation Program
1910 Malvern Ave.
Hot Springs, AR 71901
501-620-1316
800-321-9221 (Instate)
Fax 501-321-6094

North Louisiana Rehabilitation Hospital and Outpatient Center
1401 Ezell
P.O. Box 490
Ruston, LA 71273
318-251-3126
Fax 318-251-1594

Northeast Arkansas Rehabilitation Hospital
1201 Fleming Ave.
P.O. Box 1680
Jonesboro, AR 72401
870-932-0440
Fax 870-932-6792

Northwest Arkansas Rehabilitation Hospital
153 E. Monte Painter Dr.
Fayetteville, AR 72703
501-444-2200
Fax 501-444-2345

RehabCare Unit at Central Arkansas Hospital
1200 S. Main St.
Searcy, AR 72143
501-268-7171 Ext.480

RehabCare Unit at Jefferson Regional Medical Center
1600 West 40th Ave.
Pine Bluff, AR 71603
870-541-7100
870-541-7226

Rebsamen Medical Center
1400 Braden St.
P.O. Box 159
Jacksonville, AR 72078
501-982-9515
Fax 501-985-7406

St. Mary's Regional Medical Center
1808 W. Main St.
Russellville, AR 72801
501-968-2841

St. Vincent's North Rehabilitation Hospital
2201 Wildwood Ave.
Sherwood, AR 72120
501-834-1800
800-582-2274
Fax 501-834-2227

Texas Neuro-Rehab Center
1106 W. Dittmar Road
Austin, TX 78745
Contracted with Arkansas Medicaid for Residential Treatment
512-444-4835
800-252-5151
Fax 512-462-6636

Timber Ridge Ranch
15000 Hwy #298
P.O. Box 90
Benton, AR 72015
501-594-5211

REHABILITATION PROGRAMS-OUTPATIENT/THERAPIES

ARKANSAS COUNTY

Grand Prairie PT, Inc.
317 W. 7th St.
P.O. Box 32
DeWitt, AR 72042

RehabWorks, Inc.
1217 S. Main
Stuttgart, AR 72160
870-673-8654

ASHLEY COUNTY

Ashley Memorial Wellness Center
213 Pine St.
Crossett, AR 71635
870-364-7500

Coulter Physical Therapy
101 East 3rd Ave.
Crossett, AR 71635
870-364-2990
Fax 870-364-3104

GRANT COUNTY

Sheridan Physical Therapy Clinic
9 Opportunity Dr.
Sheridan, AR 72150
870-942-8335

JEFFERSON COUNTY

Jefferson Regional Medical Center
1600 West 40th Ave.
Pine Bluff, AR 71603
870-541-7100

Pine Bluff Physical Therapy
1801 W. 40th #5-C
Pine Bluff, AR 71603
870-534-4040

Professional Rehab Associates
Jefferson Square, 2801 Olive St., Suite D
Pine Bluff, AR 71603
870-534-0707

Total Wound Treatment Center
1609 W. 40th Ave, Suite 102
Pine Bluff, AR 71603
870-541-8747
Fax 870-541-8748

REHABILITATION PROGRAMS-POSTACUTE

ARKANSAS

Arkansas Easter Seal Society, Inc.
2801 Lee Ave.
Little Rock, AR 72205
501-663-8331

Arkansas Easter Seal Society, Inc.
3920 Woodland Heights Rd.
Little Rock, AR 72212
501-227-3600

Delta Regional Rehabilitation
Crittenden Memorial Hospital
200 Tyler St.
West Memphis, AR 72301
870-732-7760

Hot Springs Rehabilitation Center
105 Reserve
Hot Springs, AR 71901
501-624-4411

Northwest Arkansas Rehabilitation Hospital
153 E. Monte Painter Dr.
Fayetteville, AR 72703
501-444-2200

Texas Neuro-Rehab Center
1106 W. Dittmar Road
Austin, TX 78745
Contracted with Arkansas Medicaid for Residential Care
512-444-4835
800-252-5151
Fax 512-462-6636

Timber Ridge Ranch
15000 Hwy #298
P.O. Box 90
Benton, AR 72015
501-594-5211

REHABILITATION PROGRAMS-VOCATIONAL

Arkansas Easter Seal Society - Adult Work Center
11801 Fairview Rd.
Little Rock, AR 72212
501-223-8077

Arkansas Easter Seal Society, Inc.
2801 Lee Ave.
Little Rock, AR 72205
501-663-8331

Arkansas Easter Seal Society, Inc.
3920 Woodland Heights Rd.
Little Rock, AR 72212
501-227-3600

Arkansas Rehabilitation Services
2703 W. 28th
Pine Bluff, AR 71603
870-534-2404

Continental Rehab Resources
PO Box 23610
Little Rock, AR 72221
501-223-9793

Crawford & Company HealthCare Management Services
10802 Executive Center Dr. #208
Little Rock, AR 72211
501-225-4494

ERGOPLEX: The Work Hardening Center
1601 Westpark Dr. #6
Little Rock, AR 72204
501-666-4173

Hot Springs Rehabilitation Center
105 Reserve
Hot Springs, AR 72901
501-624-4411

Medical Review Services
9501 N. Rodney Parham Rd. #123
Little Rock, AR 72207
501-224-9502

St. Vincent Infirmary - Physical Assessment Center
5900 A St., Suite B
Little Rock, AR 72205
501-660-2550

Systemedic Corporation
10809 Executive Center Dr. #105
Little Rock, AR 72211
501-227-5553

RESIDENTIAL CARE FACILITIES

CAMDEN

Camden Family Inn
107 Goodgame St.
Camden, AR 71701
870-231-5500

DEWITT

Alternatives Plus
1120 South Jefferson
Dewitt, AR 72042
870-946-3525

PINE BLUFF

Garden Pointe Residential Care Facility
7001 South Hazel,
Pine Bluff, AR 71603
870-535-9283

Trinity Village Lodge
6400 Trinity Dr.
Pine Bluff, AR 71603
870-879-3113

SHERIDAN

Crown Point Assisted Living
Sheridan, AR 72150
870-942-4623

SENIOR CITIZEN CENTERS

Senior Citizen Centers provide seniors with education on nutrition, health counseling and daily recreational activities. A hot meal is served at noon and transportation and other services are available.

ARKANSAS COUNTY

Stuttgart Senior Care
811 South Buerkle
Stuttgart, AR 72160
870- 673-2929

DeWitt Senior Center
205 North Main
DeWitt, AR 72042
870-946-1196

ASHLEY COUNTY

Crossett Senior Center
1208 Pine
Crossett, AR 71635
870-364-6915

Hamburg Senior Center
1406 North Main
Hamburg, AR 71646
870-853-2467

Wilmont Senior Center
404 South 2nd Street
Wilmont, AR 71635
870-473-2328

BRADLEY COUNTY

Warren Senior Center
96 North Etheridge
Warren, AR 71671
870-226-3710

CHICOT COUNTY

Dermott Senior Center
115 East Iowa
Dermott, AR 71638
870-538-3952

Festinger Memorial Senior Center
751 North Lakeshore Drive
Lake Village, AR 71653
870-265-3035

Eudora Senior Center
Health Service Building
Eudora, AR 71640
870-355-2136

CLEVELAND COUNTY

Rison Senior Center
#50 I. E. Moore Drive
Rison, AR 71665
870-325-6259

DESHA COUNTY

McGehee/Dumas Senior Center
900 Oak Street
McGehee, AR 71654
870-222-3434

DREW COUNTY

Monticello Senior Center
203 Henley Drive
Monticello, AR 71655
870-367-2434

GRANT COUNTY

Sheridan Senior Center
Grant County Park
Sheridan, AR 72150
870-942-4824

JEFFERSON COUNTY

Bradshaw Senior Center
801 East Eighth
Pine Bluff, AR 71611
870-543-6323

Pine Bluff Senior Center
624 Kiwanis Drive
Pine Bluff, AR 71601
870-543-6282

LINCOLN COUNTY

Star City Senior Center
201 North Drew
Star City, AR 71667
870-628-5144

SKILLED NURSING FACILITIES

Skilled nursing facilities are designed to assist patients that require extended IV therapy or physical rehab also to include short, long term to permanent living assistance.

SKILLED NURSING FACILITIES BY COUNTY

ARKANSAS COUNTY

Crestpark Inn of Stuttgart
P.O. Box 790,
Stuttgart, AR 72160
870-673-1657
109-102-212

DeWitt City Nursing Home
P.O. Box 428
DeWitt, AR 72042
870-946-3571
109-037-212

Crestpark Inn of DeWitt
P.O. Box 589
DeWitt, AR 72042
870-946-356

Rose Care Center of Stuttgart
1211 E. 22nd
P.O. Box 426
Stuttgart 72160
870-673-6981
109-083-311

ASHLEY COUNTY

Ashley County Nursing Center
P.O. Box 37
Wilmot, AR 71676
870-473-2224
109-384-311

Leisure Lodge
1101 Waterwell Road
Crossett, AR 71635
870-364-5721
109-096-311

Leisure Lodge
815 E. Saint Louis Street
Rt. 3 Box 300
Hamburg, AR 71646
870-853-8204
109-048-311

BRADLEY COUNTY

Pine Lodge Nursing Home
915 E. Church Street
Warren, AR 71671
870-226-5843
870-226-2983

SE Arkansas Human Development Center
Rt. #1, Center Circle
Warren, AR 71671
109-052-213

Wagnon Place
Highway 4 East
P.O. Box 230
Warren, AR 71671
870-226-6766
109-058-311

CHICOT COUNTY

Dermott City Nursing Home
702 W. Gaines
Dermott, AR 71638
870-538-3241

Leisure Lodge/Lake Wood Nursing Home
Highway 65 South
Lake Village, AR 71653
870-265-5337
870-265-5338
109-167-212

CLEVELAND COUNTY

Cleveland County Nursing Home
501 E. Magnolia
P.O. Box 365
Rison, AR 71665
870-325-6202
109-009-311

DALLAS COUNTY

Carthage Healthcare
Highway 48 West
Box 35
Carthage, AR 71725
870-254-2221

Dallas County Nursing Home
203 N. Clifton Street
Fordyce, AR 71742
870-352-3625

Fordyce Healthcare
Smith & Baxter Streets
P.O. Box 472
Fordyce, AR 71742
870-352-2104
870-352-8969

Leisure Lodge
870-352-5932

DESHA COUNTY

Murphy Health and Rehab
960 E. Bowles
Dumas, AR 71639
870-382-6100
109-092-311

Beverly Health & Rehab Care (Country Wood Estates)
1052 Old Warren Road
P.O. Box 448
Monticello, AR 71655
870-367-0044
Fax 870-870-367-0030
119-516-311

Beverly Health & Rehab Care in Monticello (Leisure Lodge)
PO Box 576
Monticello, AR 71655
870-367-6852
Fax 870-367-3910
109-085-311

GRANT COUNTY

Sheridan Nursing & Rehabilitation Center
Grant County Nursing Home
113 S. Briarwood
Sheridan, AR 72150
870-942-2183
Fax 870-942-8948
109-281-311

JEFFERSON COUNTY

Arkansas Convalescent Center
6301 South Hazel
Pine Bluff, AR 71603
870-534-8153
870-534-0405
109-321-311

Davis Life Care Center
6810 South Hazel
Pine Bluff, AR 71603
870-541-0342 Ext. 7280
Fax 870-541-0602
109-024-311

Davis East
6811 South Hazel
P.O. Box 1066
Pine Bluff 71603
870-535-1155
Fax 870-535-0732
119-504-311

Trinity Village
6400 Trinity Drive
Pine Bluff, AR 71603
870-879-3117

White Hall Nursing and Rehabilitation
9209 Dollarway Road
White Hall, AR 71602
870-247-0800

LINCOLN COUNTY

Gardner Nursing Home
702 North Drew
Star City, AR 71667
870-628-4144
Fax 870-628-5920
109-289-212

Murphy Health and Rehabilitation
505 E. Victory Street
Star City, AR 71667
870-628-4295

WOUND CARE TREATMENT CENTERS

JEFFERSON COUNTY

The Total Wound Treatment Center
Jefferson Regional Medical Center
1609 West 40th Ave., Suite 102
Pine Bluff, AR 71603
870-541-8747
Fax 870-541-8747