March 4, 2011

March is Colorectal Cancer Screening Month
Get your free at-home colorectal screening kit from JRMC! Call extension 7633 and leave your name and full address and we'll drop a packet in the mail.

March 7-13 is National Sleep Awareness Week
If you have trouble sleeping, you might enjoy the different topics found on this website: www.sleepfoundation.org

JRMC Co-Sponsors Health Fair
Watkin Chapel Missionary Baptist Church is holding a free community health fair on Tuesday, March 22 with a variety of screenings and health information. JRMC's James Mazique, RN, is one of the organizers, and JRMC is one of the sponsors.

Daylight Saving Time
Turn your clock forward one hour at 2 a.m. on Sunday, March 13. Daylight Saving Time ends this year on November 6.

Looking for a Past Issue of Pulse?
Click on the link below!

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Employees Salute Co-Workers With Monthly Awards

Please join us in saluting two more JRMC employees who have been recognized by their co-workers for excellence on the job!

Our Employee of the Month for January is Gary Johnson of Environmental Services. Gary has been with JRMC for five years. He works the second shift and is responsible for all areas of the first and second floors, which is a big responsibility. Originally from Cottridge, Gary and his family lived in Nevada for a number of years but decided in 2005 that it was "time to come home."

Gary always has a smile for everyone, but admits that the solitude of night work is one of the reasons he enjoys his job.

Joyce Rollins, RN, of 2 Center East is JRMC's Nurse of the Month for January, and she has worked all over the hospital in her 33 years on the job including the Nursery, 2 South West, TCU and 3 Center East. In addition, when the Arkansas Cancer Institute first opened, Joyce was contracted by the hospital to work there with Dr. Atiq for a while. "I've wanted to be a nurse for as long as I can remember," Joyce says. "I like hospital people...this is just a good place to be."

If you know someone who deserves to be honored as Employee or Nurse of the Month, let us know! You'll find a nomination form on the Employee Benefits Portal. Those selected will receive a $50 gift card in the gift shop and be eligible to win Employee or Nurse of the Year.

Bridgforth, Pittillo Accept New Positions

Julie Bridgforth, who has served as JRMC’s Marketing Director since 2003, has accepted the position of Director of Physician Recruitment for the hospital. She will focus on bringing new physicians to the community and serving as a liaison between JRMC and physicians across Southeast Arkansas. Bridgforth is moving into the position formerly held by Sharon Theriot.

Rebecca Pittillo, who joined the Marketing department in 2001 as Manager of Public Relations and Community Outreach, will become JRMC’s Director of Marketing. She will be responsible for the day-to-day operations of the Marketing Department, including advertising, public relations and community outreach. Likewise, she will have administrative oversight for the Wellness Centers, JRMC Gift Shop and Child Care Center.
“Kids at Heart” at L. L. Owen

In honor of Heart Month, family practice physician Jennifer Casey and Wellness Center Coordinator Brandy Baugh got together with the entire third grade at L. L. Owen Elementary in Watson Chapel. Students learned about how the heart works, tips for good nutrition, and found out first hand how fun exercise can really be!

Brandy Baugh talks to students about the benefits of being physically active.

The kids had a great time moving to the music (above) and talking one-on-one with Dr. Casey (left) following the presentation.

Sign Up Now for “The Stone Age”

Kidney stones are a common and painful condition. Learn more during a JRMC presentation entitled “The Stone Age: The Latest Treatments for Kidney Stones” On Wednesday, March 30 at noon in classroom J of the Henslee Conference Center. Our guest speaker will be urologist Dennis Jacks, M.D. There is no charge for attending the program and you are welcome to bring a brown bag lunch. If you would like JRMC to provide a box lunch, the cost will be $5. Make your reservations today at extension 7635.

Dr. Frigon Discusses Parkinson’s

On March 2, JRMC neurologist Sue Frigon met in the Henslee Conference Center with members of the public to talk about the latest developments in diagnosis and treatment of the disease. Approximately 40 people heard the presentation, which included lunch.

Big Crowd Helps JRMC “Go Red for Women”

More than 200 people gathered to hear internationally recognized heart researcher Jean McSweeny (right) during JRMC’s Go Red for Women luncheon on February 23 at the Pine Bluff Country Club. Those attending enjoyed great food and important information about women and cardiac health.

At left: Cymber Gieringer and Robyn Thornton. Above (left-right): Ann Williams, Virginia Littlejohn and Louise Dalton were among the Links members attending the luncheon.

JRMC Employees Say “I Do”

Congratulations to Terri Baker and John Lee Church, who were married on February 26 in Star City. Terri has been with JRMC since 2009. She works for Environmental Services on the 3rd floor, and also contracts out with the Justiss-Lindsey clinic.

John Lee has worked at JRMC for a little over a year. He is an electrician in the Facilities department.

Please join us in wishing Terri and John Lee the very best!

Got News? Share It with Us! rowlandlj@jrmc.org
**Letters to JRMC**

“To Bonnie, Lavon, Ben, Patti, Samantha and Randall,

Thanks to all of you for the care and professionalism you showed our dad in room from 3271 January 26 through February 1, 2011. The staff was wonderful. If I left anyone out I am sorry. You all are to be commended for your excellent service to patients. It’s nice to know we have such wonderful people at JRMC.”

Thanks again,
Albert Wayman and Family

“I recently received hand written thank you notes, from the family of several patients who were cared for in one week. They were very pleased with their care and the excellent customer service provided. They mentioned Maxine Johnson PCT, Ethel Ficklin RN, Queen Wilson PCT II, Lolita Lawson RN. The patients sent them each an individual thank you note as well as one for the entire unit. We appreciate and applaud their great customer service, and they have been told so, personally, by the Nurse Manager. We are happy to have them on our team!”

Marva LaGrant, RN
Nurse Manager, 3 North East

**Granting Wishes on 3 North West**

Being in the hospital can put many family plans on hold. However, one JRMC patient was recently able to realize his wish of attending his son’s wedding, thanks to the effort of our employees. His wife wrote to tell us about it.

“My son, James Oliver, and his new bride, Tara Oliver, have had to move the date of their wedding back several times because of my husband being in the hospital for over 6 weeks. We were not sure when my husband would be able to come home, but my son wanted his father by his side for his special day. I told several of the nurses about my son’s situation, and I told Paula (Isreal, PCT II) that we were going to have them come to the hospital room so his father could be here for his special day. Paula jumped in and helped by bringing food that she stayed up late preparing and came in early to help decorate the room with decorations she bought as well. Another employee named Amber brought a gift to them. We would like to thank Paula for making this a special day for my son and daughter-in-law. My husband’s wish was to be there on his son’s wedding day and thanks to Paula his wish came true. I would like to thank JRMC for such compassionate employees like Ms. Paula. I was glad to see the smile on everyone’s face.”

Sincerely, Janice West

**Co-Worker Salutes Team Effort**

Infection Control Nurse Nikki Wallace recently submitted an employee of the Month nomination, not for one person but an entire department!

“There are times that I have to place patients with certain infections to minimize potential spread. This, many times, requires intense precautions, staffing dilemmas and other stress. I can ALWAYS rely on 2 CE to step up to the plate to take on these patients. They NEVER complain about the downside this can and has created at times. Not only do they not complain, but I can trust that they are providing the safest patient care! They call us if they ever have questions to ensure the safety of ALL patients on their unit. Most units will not accept these patients due to various reasons. The staff of 2 CE will accept the challenge any time, ensure the safety of all patients, and are great to work with. I could go on forever. I have never nominated anyone, but they all deserve this award!”

Sincerely, Janice West

**Education**

**Interest Meeting**

Arkansas Tech Program

Online Bachelor Degree Program

Tuesday, March 22
10 a.m. - 1 p.m.

- Meet with Faculty
- Degree Planning with Multiple Emphasis Options

For more information call extension 3605 or visit the website:

www.atu.edu/psco/accdegree. shtml
Reminder: Every patient has to have a “Discharge To” order placed in Eclipsys.

- Type Discharge in the search box.
- Select “Discharge To” order appropriate for the patient.
- Select the correct location, (home, TCU, Rehab).
  1. Select the “Admitting Physician “if patient discharging to another area.

An Electronic Discharge Instructions section has been added to the discharge note. You should only select “Yes” if the patient request an electronic copy of this note. If you select “Yes”, the “E-Mail Address” will become mandatory. The e-mail address will populate automatically if entered by admissions. If it is not, then it needs to be entered at discharge.

**DO NOT** select “Yes” and type patient decline if they do not want it electronically.
Effective Immediately

The Monitors Tech started a new process of Scanning the Arrhythmia Records into the Eclipsys system once during their shift. This process will help with timely access for clinicians/Physicians to view these documents electronically.

The current workflow for handling Arrhythmia Sheets will go as follows:

Monitor Techs covering 3NW
1. Scan All the Telemetry sheets for 3NW patients
2. Stamp them as Scanned with the Yellow stamp
3. Deliver the scanned sheets to the unit clerk for them to place on the chart

Monitor Techs covering the other units
- Will NOT scan telemetry sheets
- Deliver the sheets to the Unit clerk/LOEN

Unit clerk/LOEN
- Scan each patients’ telemetry sheets into the Eclipsys system
- Stamp the sheets as Scanned with the Yellow stamp
- Place on the charts for viewing

Problem List Education. We printed the first page of this information a few weeks ago, but failed to include the entire document.

Problem List

- What is the Problem List?
In order to facilitate communication between all care providers the Problem List will be utilized in Eclipsys to record and maintain the patients diagnosis from admission to discharge.

- Who is responsible for the Problem List?
All members of the interdisciplinary team will play a role in ensuring this list is accurate and up to date.
Accessing the Problem list

- The problem list will be embedded in KBC Adult Patient Profile and the Discharge Note

Click on the "Launch Health Issues"

The application will open to the "Medical Surgical History" tab in order for you to view the currently entered Medical Surgical history information.

Entering a New Problem

1. Type in the Problem in the search box.
2. Click "Search"
3. Choose the problem applies to your patients from the physician documentation.
Labeling the Problem

- The problem that you add will need to be labeled according to its type:
  - Visit: This is a problem that is occurring during this visit for the first time (i.e., admitted with Hip Fracture)
  - Chronic: This is an ongoing long-term diagnosis the patient was diagnosed with prior to this visit (i.e., CHF, COPD)
  - MedSurgHx: A surgery or disorder the patient has had in the past. This condition may be resolved prior to this visit (i.e., History of DVT)

Example:
If the patient is being admitted with Chest Pain the "Visit" label should be chosen.

Adding a New Problem

1. Click on the correct label
Adding Chronic Diagnoses and Med-Surg History to the Current Visit

Once all the problems have been added you will need to decide if the Chronic Conditions and the Med-Surg History items need to be added to the Current Health Issues for Current Visit.

Note: If a problem is added as “current”, and check marked as “Chronic/Active” when the diagnosis is assigned it will automatically be added to the Chronic Health Issues box.

Assigning Diagnoses for Current Visit

Once all the problems that apply this visit have been added under the Health Issues for Current Visit box they appear in italics until they are assigned. If the physician does not assign the diagnosis in his note you will need to assign it by:

- Selecting the MD name from the drop down
- Check Mark the appropriate Type of diagnosis based on
  - Conversation with MD
  - Review of MD notes

The Physician and Clinical Documentation Specialist will Assign Diagnoses for the Patients Problem List.
Labeling the Diagnosis upon Confirmation

- **POA (Present on Admission)** - any problem the patient had upon admission to the hospital
- **Working/Diff** - Current list of diagnoses MD is working up on patient
- **Admitting** - Diagnosis used by MD to admit the patient for this visit
- **Discharge** - The final diagnosis the MD assigned the patient at discharge
- **Chronic/Active** - A Chronic Health Issue the patient is currently being treated for.

Completing Problem List in Note

- Save changes
- The diagnoses that have been added to Health Issues for Current Visit will be pulled into your note

- Save your note as usual.
Adding a comment

- Right click on the diagnosis and "add comment"
Book Fair
March 10 and 11

Here’s your chance to pick up books and other gift items at great discounted prices! Novels, self-help books, cookbooks and much, much more! Payroll deduct up to $100.

Thursday and Friday
March 10 and 11
Henslee, Classroom R
7 a.m. - 3 p.m.

Nurse’s Day 2011
Thursday, May 12
Henslee Conference Center
Classroom J & R
6:30 a.m. - 7:30 p.m.

Look for more information in the weeks ahead!

WELCOME TO JRMC!

Please join us in welcoming the newest members of the JRMC family!

Jennifer McDonald
Amanda Carmical
Julie Nutt
Robin Robertson
Allison Stewart
Leah Beth Jacks
Judy Mosley
Ernestine Tidwell
Kenyetta Bell
Maya James
Lafalza Luster

3 Center West
3 North West
3 North West
3 North East
ER
Clinical Decision
Cardiology
Nutrit Svcs
Nutrit Svcs
Environ Svcs

Shadow Day for White Hall Students

A group of students from White Hall Junior High who are interested in the medical field came to JRMC on February 22. They spent the day touring the hospital and shadowing healthcare professionals in the OR and Radiology departments. We enjoyed their visit!

Our White Hall Junior High guests were (front row, left to right): Nila Ray, Daniela Dehagani and Caitlyn Anderson, (back row, left to right): Aubrey Anne Dunn and Chandler Ferrell.

Farewell to Sharon Theriot

After 18 years at JRMC, Sharon Theriot has left her position as Physician Recruiter to pursue other opportunities. Sharon has been instrumental in bringing many members of the medical staff to JRMC, and has been an integral part of JRMC’s development over the last two decades. We will miss her and wish her well in future endeavors!

Scrub Sale March 29 and 30

There’s no snow in the forecast to interfere with the scrub sale this time, so mark your calendar:

Tuesday, March 29
7 a.m. - 4 p.m.

Wednesday, March 30
7 a.m. - 2 p.m.

Classrooms 2 and 3

Bake Sale and Bazaar April 21

The JRMC Auxiliary will hold its Spring Bake Sale and Bazaar on Thursday, April 21. Individuals with craft and gift items to sell can reserve a table now. Call Connie Carty at extension 8698 for details.

NOTES FROM LOUISE

We are so proud of our School of Nursing, and the many healthcare professionals who have started their careers with us over the last 30 years. That tradition continues today, with new classes beginning each January, and now is the time to make plans for next year. That’s why we’re holding an open house at the JRMC School of Nursing on Tuesday, March 15th, from 4 p.m. to 6 p.m. Our faculty will be on hand to discuss curriculum and costs, and tour guests through our recently expanded facility. If you know someone who is interested in nursing, or if you’re considering a career change yourself, please join us on March 15th.

Louise Hickman
Chief Nursing Officer
Vice President, Patient Care Services